



BACK ON THE BUSES

Buses have been the busiest mode of transport throughout the pandemic, illustrating just how many of London's essential journeys are made by bus.

We're now at 20 million passenger journeys a week, and the number is growing.

We've followed Public Health England advice throughout the pandemic to keep customers and staff safe. We've also collaborated with University College London, the Confederation of Passenger Transport

and the Department for Transport to evaluate the impact of altering capacity limits on buses.

At the start of the outbreak, we reduced capacities to one person per double seat, installed improved driver protective screens, allowed middle-door only boarding, and employed enhanced cleaning regimes. We increased capacities to 30 on double-deckers, and 11-14 on single deck buses last summer.

Since January 2021, TfL – in collaboration with bus operators – has been

improving ventilation on buses, including the installation of small blocks to prevent windows closing fully, ensuring ventilation systems are thoroughly maintained, and installing pathogen-eliminating filters where possible.

The window blocks provide around an additional 7 litres/second (420 litres/minute) of fresh air per window.

The further easing of bus capacity limits is another step in the right direction as we help London recover from the pandemic.

ALL CHANGE PLEASE



It's all change at Covent Garden following a lengthy lockdown-imposed closure.

The Museum's Chief Operating Officer Elizabeth McKay, pictured with TfL Commissioner Andy Byford, told us: "The team are beyond excited to welcome customers back. The Museum has been spruced up, new attractions have been

added, and we're ready to help with London's reawakening."

Why not round up the grandkids and head to the museum? With free entry for TfL pensioners and under-17s, it's a cracking day out, offering a trip down memory lane (and back again). Just remember to book your slot online at ltmuseum.co.uk and show your retired TfL staff pass on entry.



THE WATERLOO & CITY LINE REOPENS

The Waterloo & City line is now welcoming customers back.

This was a crucial milestone in London's recovery, with teams working hard behind the scenes to get it back up and running again.

Following the Government's restrictions early on in the pandemic, we suspended the line. This was due to low travel demand and the need to prioritise our train operators for its bigger

'sister', the Central line.

With lockdown beginning to ease, and Londoners slowly returning to offices, customers are now able to hop aboard for the four-minute commute under the Thames.

Initially, we're running a daytime only, Monday to Friday peak service.

Limited space at Waterloo depot meant most of the fleet had been stored under railway arches since March 2020. Being exposed to the external



elements caused a build-up of dirt and limescale, so our cleaning partners ABM gave the fleet a heavy-duty external deep clean to get the trains ready for service.

The line was built by

the Waterloo & City Railway Company and was opened in 1898 (at the time, Bank station was named 'City') and was part of British Rail and Network South East until 1994.

SANTANDER CYCLES

We introduced our cycle hire scheme to Londoners in 2010, with 350 docking stations across eight London boroughs.

In May 2015, we announced a seven-year partnership with Santander to sponsor the scheme and, today, Londoners have access to over 750 docking stations and some 12,000 bikes.

In March, the scheme passed 100 million hires, marking a significant milestone in its ten-year history. As a result of the

rapid growth in cycle hire, we've agreed a contract extension with Santander until May 2025.

As London recovers from the pandemic, we're seeing more and more people take to two wheels. We've seen record daily hire figures over the past year and more than 100,000 free rides for NHS staff and key workers.

Santander shares our vision for a world-class cycle hire scheme. Their input into new initiatives, including GPS trackers and a mobile app, has been invaluable.



WEST HAM MEMORIAL APPEAL

Former Train Manager John Stockwell hopes a memorial could be installed at West Ham station for Train Operator Julius Stephen who was shot dead by an IRA terrorist just after a bomb exploded on his train back in 1976.

In a fresh attempt, John wants to hear from anyone who knows any of Julius' family – including his

widow – to contact him, as the company has been unable to make contact. **Please contact John on 07804 656456.**



How the incident was reported in LT News in 1976

NOMINATIONS NEEDED!

Nominations are being sought for TfL Pension Fund members to stand for election on the TfL Pension Consultative Council (PCC).

The council is made up of three sections representing Fund members:

- **Section 1:** Pensioners and deferred pensioners (8 seats)
- **Section 2:** Employees of TfL, subsidiaries and contractors except those covered by Section 3 (4 seats)
- **Section 3:** Employees of LUL, its subsidiaries and contractors (8 seats)

The PCC meets at least four times a year to discuss the administration of the Pension Fund, picking up issues of concern to Fund members (other than issues relating to individual entitlements to benefits under the Fund), commenting on and making formal representations. Four Councillors (two from Section 1 and one each from Sections 2 & 3) are nominated by the PCC as Trustees of the Fund and regularly report at PCC meetings.

The eight PCC members from Section 1 are required to also attend the four Pensioners' Forum meetings each year. This Forum meets with TfL management representatives to discuss and be consulted on issues relevant to pensioners and deferred pensioners, such as retired staff travel entitlements.

PCC Councillors are elected for four years so five end their terms of office each year, although they are usually eligible for re-election. Five seats are therefore to be elected to take office on 1 December 2021.

The Councillors whose term of office will end are Alexandra Biggs and Luke Howard from Section 1, Sonja Folarin from Section 2 with Tony DeWet and Mark Harding from Section 3. All of these are eligible for re-election if they wish.

Nominations must be made in writing by a member of the TfL Pension Fund from the same Section as the nominee and countersigned by another member of the same Section. The information listed below must accompany the nomination:

- Name, as nominee wishes it to appear on the ballot paper
- Dates, if nominee has previously held office as a Councillor
- Whether pensioner or deferred pensioner if they are from Section 1
- A personal statement of up to 100 words, including the reason for standing for election or re-election to the PCC.

A passport sized photograph may also be provided for inclusion with the voting papers.

Please note that the information provided must be factual, appropriate and inoffensive.

Completed nominations must be sent to the **PCC Secretary Julian Collins, TfL Pension Fund, Floor 4, 200 Buckingham Palace Road, London SW1W 9TJ** by **Friday 20 August 2021**. The constitution and further details on the PCC and the TfL Pension Fund can be found on tfl.gov.uk/pensions or by contacting the PCC Secretary.

If there are more nominations than vacancies, elections will be held by postal ballot among Fund members in the relevant sections.

IN BRIEF:

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CELEBRATING ART

Art on the Underground's (AOTU) latest campaign celebrates the artwork and projects they've brought to the network – and the staff and customers they've collaborated with – since the programme began in 2000.

Customers, staff and AOTU collaborators selected their favorite artworks and their stories have been brought together with the artworks, portraits, and a new visual iconography inspired by our heritage signage.

AOTU commissions artworks for customers and staff, making it accessible to millions, and a part of every journey. This year's programme has seen new artwork by Australian artist Helen Johnson go up at Brixton station. See art.tfl.gov.uk for more details.



otm

FONDLY REMEMBERED



Davinder 'Dave' Bal, 67, passed away on 10 February 2021. Dave joined London Transport around 1980 as a bus conductor before moving to London Underground in the booking office at Hounslow West, West Kensington, Earl's Court and, more recently, Hounslow East. He made many friends over the years and was known for his reliability and honesty at work. He also had a great sense of humour and liked to joke with colleagues and customers. He will be missed.



Sydney 'Syd' Francis, 72, sadly passed away on 9 May 2021 in a nursing home. Syd joined London Transport in 1967 and became an Automatic

Equipment Technician. In his role he often covered colleagues' annual leave and working out of most stations on the Underground, he gained vast knowledge of the signalling system. He was a keen cyclist and an amateur radio enthusiast. He moved to Canterbury in 1978, commuting into London every day. He gained a Masters Degree from Sheffield University and became Project Engineer for LUT Signal and Electrical Contractors. Due to failing health, he retired in 2011. Syd leaves a wife and three children. He will be sadly missed.



Brian Parish, 59, passed away on 30 July 2020, after a fairly long illness. Brian worked for the company for 39 years in variety of roles, latterly

as a Reserve Station Supervisor based at Loughton, before transferring to Whitechapel as Customer Service Manager under 'Fit for the Future' in 2016. He will be remembered as a big man, a character and someone who looked after those who needed support. He has left behind his partner Glenda, and their son Ryan.



Tony Richardson, 70, sadly passed away on 21 February 2021. Tony joined London Underground as an apprentice in 1966 and retired in 2012. He spent most of his years at Golders Green, undertaking various roles including Depot Manager - a position he also held at Morden. Later in his career, Tony was responsible for numerous projects for Alstom, including contract delivery and commercial bids for Dublin, Birmingham, Manchester and the Jubilee line. A great manager,

colleague, friend and mentor, Tony is remembered fondly by those who shared his LU journey. As one noted, we will all miss Tony and never forget him, it's not every day someone comes along and brightens up your lives like he did.



Norman Philip Sowerby, 89, passed away in St Christopher's Hospice after a short illness on 6 March 2021. Norman started work with London Transport in 1958 driving the 118 bus out of Streatham Garage. In 1965, he was promoted to Road Supervisor between Brixton and Norwood Garage, and further promoted to Garage Inspector working from Norwood Garage in 1973.

He was eventually given a permanent post in charge of Walworth Garage before transferring to do the same job at Camberwell Garage until he retired. Although retired from TfL, he continued working, first as office administrator at a large estate agent, and then at Phoenix Community Centre in Crystal Palace until shortly before his death. He is survived by his partner, also a TfL retiree, Linda Carr.



Malcolm Surl, 73, passed away on 21 May. Although Malcolm had battled a chronic illness for some time, his passing

nevertheless came quite suddenly. Malcolm worked for London Transport in data processing for much of his career, where he was instrumental in developing the phototypesetting programme for the railway timetabling system 'CART', an extremely complex task. In later years he moved to Cornwall where he and his wife Dawn arranged guiding requirements for the various cruise ships visiting the area. He was also a Blue Badge guide and a volunteer on the Bodmin and Wenford Railway. He will be sadly missed by his family and friends.



Richard 'Dickie' White, 58, sadly passed away on 12 April 2020 from COVID-19. Richard worked for almost 10 years as a Track Access

Controller (TAC) before taking early retirement in August 2019. Richard enjoyed his time in the TAC office and made many friends there. He gained the nickname 'Dickipedia' due to his extensive general knowledge and was active in arranging social events for his colleagues. He was a much-loved husband, father and friend.



Robin Young, 78, passed away on 22 March 2021 following a long battle with prostate cancer. He worked his whole career in the bus industry after

joining the graduate training scheme in 1966. Robin worked in various roles from conductor, driver, inspector, to garage manager, notably at Victoria Bus garage. After leaving local politics, where he served two years as Labour Leader of Haringey Council, Robin rose through the ranks to finish as Operations Director of London Central under Go-Ahead, before retiring in 2001. He will be greatly missed by former colleagues, family, friends and civil partner Paul.

PHONE SCAMS AND COLD CALLS

Fraudsters can pretend to be someone or something you trust, sending unexpected communications and contacting you out of the blue, pressuring you for information.

They will claim to be from your bank or a computer help desk, say you have a problem with a HMRC tax refund or unpaid tax bill, offer compensation suggesting you've been involved in an accident, or even say you're the winner of a competition (you didn't enter).

You can avoid being scammed by these cold calls by simply hanging up, or blocking most of them by registering with the Telephone Preference Service at tpsonline.org.uk – it's a free service and allows you to opt out of any unsolicited phone calls.

Alternatively, contact your telephone provider for assistance.

If you've been a victim of fraud, report it to the police and ActionFraud on **0300 123 2040**, or online at actionfraud.police.uk

ANNUAL SUSTAINABILITY REPORT

The TfL Pension Fund published its third annual sustainability report in December 2020 (bit.ly/TfLPPFSustainableInvesting).

This edition delves into the Fund's carbon emissions, environmental, social and governance (ESG) scores, performance on the UN's Sustainable Development Goals (SDGs) and project case studies.

In the year ending 31 March 2020, carbon emissions across the Fund's active equity and bond portfolio declined by 3.4% and have fallen by 26% since 2017. The Fund's ESG scores for these assets continue to

outperform the benchmark and outperformance on the SDGs of Good Health and Well Being and Climate Action reflect this good work.

Case studies explored include: UK based wetland treatment sites used to provide natural water filtration while attracting natural biodiversity, and an African telecom tower operator that has a positive impact on communities by improving mobile communication whilst aiding battery and generator recycling.

The Fund's passion and future ambitions are summarised in the report and provide an indication of what's to come.

The Two Bob Watch

The Two Bob Watch features a genuine British two shilling coin minted in your special year date from 1915 to 1967 and makes a timely gift for all occasions. Each beautifully crafted watch features a Swiss parts Quartz movement and is available with the coin watch face finished in matt silver or with selected highlights of the coin gold plated in 24 carat gold with the background in silver. The watch is protected by a polished steel alloy gold-plated 37mm case and anti-glare mineral crystal and a two-tone bracelet or brown leather strap provide the finishing touch.

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NB The Florin was not minted in 1927, 1934 and 1952.



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STEP-FREE IN THE EAST

Brand-new lifts and a pedestrian bridge now provide step-free access to the three million customers who use Debden station on the Central line every year, making their journeys much easier.

Customers at Debden are loving the improvements, and the lifts mean so many more people can access and use the station.



There's a huge misconception about step-free access, and that it's only necessary for wheelchair users, yet the lifts help the

elderly, parents with prams and people with luggage too. Step-free access changes many people's lives for the better.

LETTERS

Dear otm,

I was sad to read of the passing of Paul Sunderland. I remember him as a unique character arriving at South Croydon garage from Chalk Farm on route 68 in the 1980s. Unique in so far as during the summer months he would always wear his drivers' hat with a white sun protector on it. Everyone made a joke of it, but this never deterred him. A few years later I met up with him on a training course. He was very passionate about trolleybuses and used to have long chats about this and many other subjects linked with transport. A very knowledgeable person and worth listening to. He will be sadly missed.

Mick Hayes



Get in touch: Send your comments, memories and letters to: Employee Communications & Engagement, 10B4, Palestra, 197 Blackfriars Road, London SE1 8NJ (please don't send originals as we're unable to post anything back) or email otmpensioners@tfl.gov.uk

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SUMMARY OF PENSIONERS' FORUM – 13 MAY 2021

The Forum continues to be held 'virtually' due to social distancing measures.

Representatives were advised that 2021/22 Staff Travel Cards are now being sent out to eligible members over the next few weeks. As a reminder, the expiry date for 2020/21 Staff Travel Cards has been extended to 30 September 2021.

Representations were made to improve the way in which members who elected to take the Variable Pension Option are kept informed of how their TfL pensions will be affected as they reach the point at which their state pension is payable. As a result, TfL will now be sending a letter each year to all members

concerned detailing the current value of the variable element of their TfL pension which will cease being paid when they reach State Pension Age (SPA). By comparing this amount with their forecasted state pension on the **GOV.UK** website, members will better be able to assess changes to their overall pension income when reaching SPA.

The TfL Pension Fund team continue to work from home and whilst some enquiries may take a little longer than usual to respond to, representatives welcomed the efforts being made by all of the staff to keep a high level of service operating and to ensure the payment of pensions on time.

HAVE YOUR SAY

This years' Annual Members' meeting takes place on Friday 8 October.

Once again, we will be conducting an electronic meeting giving you the opportunity to participate online using your smartphone, tablet, or computer. You will need an active internet connection throughout the meeting to allow

you to participate fully.

If you choose to participate, you will be able to listen to a live audiocast of the meeting, view the presentation slides and ask questions in real time. Details of how to join the meeting will be published in the Annual Review and on the Fund website in September.

PENSION PAY DATES

- 02 August 2021
- 31 August 2021
- 27 September 2021
- 25 October 2021
- 22 November 2021
- 20 December 2021
- 17 January 2022
- 14 February 2022
- 14 March 2022
- 11 April 2022
- 09 May 2022
- 06 June 2022

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CONTACT DETAILS

The pensions team is working remotely. All numbers are being diverted and the team continues to take calls. This is reliant on the mobile phone network and, at times, a weak signal can cause difficulties in getting through. The team can also be contacted via helpdesk@tflpensions.co.uk or, if you have registered, you can submit enquiries via the Pension Web Portal at pensions.tfl.gov.uk

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