



PENSIONERS' EDITION

WHAT A RUBBISH STORY



We're always looking for ways to increase recycling across our network, and we've recently seen the rate rise.

We've achieved this, in part, by making changes to the way we recycle across a number of zone 1 and 2 stations, and at some of our depots – introducing customer-facing 'hoop' bins with a separate recyclable section, and trialling other initiatives.

CHANGING OUR RECYCLING COLLECTIONS
We've been conducting a

trial at Stratford station by increasing the frequency of recycling collections. This change has led to a 30 per cent increase. We're now implementing the same strategy across 33 terminus stations and depots in zones 3-9.

RECYCLING FOOD WASTE
Also at Stratford, we've been trialling a separate food waste recycling scheme in partnership with station retailers. Food scraps and coffee grounds are separated and collected by our waste contractor who recycles the material

into gas, fuel and fertiliser. Following its success, we're rolling this out to tenants at additional sites, including Baker Street, Canary Wharf and Westminster stations.

LOOKING TO THE FUTURE
We're now looking at how to increase recycling across more terminus stations and depots, as well as implementing recycling at sites which don't currently have the facilities.

A RECORD FOR CYCLES

Our best September ever! Last September was a record month for Santander Cycles as commuters reached their highest level since the pandemic started.

Our cycle hire scheme figures peaked with more than one million hires – the highest September figure in its 11-year history.

More than 10 million hires have now been made via the Santander Cycles app.

CHEAP AND EASY

Santander Cycles can be hired from as little as £2 per day for an unlimited number of 30-minute journeys. The free



app is available on Apple and Android App stores and allows customers to skip past the terminal with release codes sent direct to their phone.

LOOKING AHEAD

Santander will continue to sponsor our cycle hire scheme until May 2025. This will support us as we move forward with planned investment in cycle hire.

TfL and Santander are also working to introduce around 500 electric bikes into the scheme from this summer.

ARE YOU BEING SERVED?

The days of pubs on platforms and Cadbury's machines are long behind us, and today's retail offering on the Underground is bang up-to-date.

Head of Retail Development **Jeevani Subasinghe** says: "Ultimately, we're here to make money and to serve our customers better."

The team was formed in 2020 and is in the process of letting 121 units.

Lettings Account Manager **Gareth Heald** says: "We've helped local entrepreneurs

and national businesses start or expand their enterprises."

"Our kiosks offer small businesses an instant 'plug and play' opportunity," adds Programme Manager **Lawrence Hurry**.

"It's all about balance, so we develop the potential of each station," says Retail Development Lead **Paul Street**.



BUS DRIVER HEALTH AND WELLBEING



In 2020, TfL commissioned University College London (UCL) to carry out a study on coronavirus prevention and control measures required to protect the health, safety and wellbeing of bus workers in London.

The report found that many bus drivers were at high risk of coronavirus due to their proximity to the public, their age, sex, pre-existing health conditions, ethnic background and where they lived. Also, 31 per cent of drivers aged 20 to 44 are overweight and more likely to be obese at a younger age largely due to the sedentary role.

The Bus Safety Development team has recently received funding to run a six-month study to support its continued focus on bus driver health and wellbeing.

The team will carry out research to identify the range of health challenges faced by

drivers, along with their perceptions, knowledge and capacity to address their own health and wellbeing.

The information gathered will be shared with bus operators. The findings will then be analysed, and recommendations made.

“The Bus Safety Development team are introducing more frequent voluntary health assessments for drivers in the form of self-assessment kiosks to help detect health conditions at an earlier stage.” says Bus Safety Development Manager – Public Transport **Grace Nabatanzie**.

SENTENCES FOR SPITTERS

Spit kits are a vital tool to help identify offenders and secure convictions.

Every kit contains two swab sample containers. Swabs



are packed in the evidence bag and collected by British Transport Police, who check the offender’s DNA against police records.

Police Sergeant of LU Staff Assaults Unit **Paul Threadgold** says: “With COVID-19, the seriousness of spitting offences means courts are giving more offenders prison sentences.”

Saliva does not need to hit the target to be used as evidence. A man who spat at – but missed – Embankment Customer Service Manager **David Macrae** was sentenced to eight weeks in prison.

David says: “It’s an appalling and cowardly act, so good to see justice being served.”

PENSIONS REVIEW UPDATE

The 1 June 2021 funding agreement with Government included the condition that TfL review the TfL pension scheme. TfL has appointed **Sir Brendan Barber** to independently lead and facilitate the review with support from pensions expert **Joanne Segars OBE**.

It is important to stress that there are currently **no proposals for change**. TfL is required to submit the review’s final report to Government by 31 March 2022. Find out more about your pension at the TfL Pension Fund website: tfl.gov.uk/pensions

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Get in touch: Send comments, memories and letters to TfL Employee Communications and Engagement, Floor 10, Palestra (10B4), 197 Blackfriars Road, London SE1 8NJ (enclosing a stamped addressed envelope for the return of photos) or email otmpensioners@tfl.gov.uk



ARE YOU AN EX-SERVICE COLLEAGUE?

The London Transport Old Comrades Association (LTOCA) is seeking more ex-service colleagues.

The association goes back to World War I, when London Bus operators took their "B" type buses to Flanders, to ferry troops to and from the front lines, and bring back the wounded. King George V proclaimed in 1920 that London Bus operators would parade at the Cenotaph on Remembrance Sunday. This proud tradition has

been maintained every year. Following World War II, London Underground volunteered ex-service colleagues to join the Bus operators on the parade. These marchers eventually formed their own Armistice Association.

LTOCA Secretary **Gary Best** says: "The London Transport Old Comrades Association are proud to march in honour of our Comrades who did not return from both World Wars and other conflicts. We will remember them."

Join the Association today for £3 per year.

Membership of the LTOCA is open to current and former full-time employees of Transport for London and its subsidiary companies. They must have served in Her Majesty's Armed Forces and therefore have a service number.

For an application form and welcome pack, please contact the Membership Secretary **Gary Best** ltoca.membership@gmail.com – LTOCA Membership Secretary, 125 New Road, Bedfont, Middlesex TW14 8HU.

IN BRIEF:

AS SEEN ON TIKTOK!

Emirates Air Line recently proved the talk of the town, with TikTok and Instagram content reaching an average of 2.7 million people every month! This doesn't include posts on TfL social accounts, but photos and videos the public have shared.

The news came last August as we celebrated 13 million journeys on the cable car since its opening in 2012.

Head of the Emirates Air Line **Josh Crompton** says: "Our cable car is unique to London, and it provides spectacular views down the Thames throughout the year."

NIGHT OVERGROUND SERVICES RE-INTRODUCED

Night Overground services were re-introduced last month in time for London's festivities. The services, which link key areas in the city's night-time economy, had been suspended since March 2020 due to the pandemic.

Night Overground services between Highbury & Islington and New Cross Gate run every 15 minutes on Fridays and Saturdays.

"Reintroducing these 24-hour services at weekends helps those working shifts by providing reduced journey times and another safe, green transport option for all Londoners," says **Rory O'Neill**, General Manager of London Overground.

TAKE A BRAKE!

A new 'powered arm' is improving manual handling in our Railway Engineering Workshops (REW).

This new device assists lifting the brakes in various stages of an overhaul. What makes it intelligent is the lifting arm is controlled by the operator with millimetre accuracy.

The device is currently being used in an overhaul of our S stock brakes. Electromechanical Fitter **Dale Joseph** says: "The lifting arm is so easy to use.

It's good to be using more modern technology to improve our production process and save our backs!"

otm

FONDLY REMEMBERED



Brian Traylen, 82, sadly passed away on 8 September. Brian was a bus driver on route 73 from Tottenham Garage, after which he became a driver instructor and regularly parked his training bus at Ponders End Garage. Brian served in the army and regularly attended Remembrance Day parades. His funeral was held on Monday 4 October and was attended by many ex-colleagues.

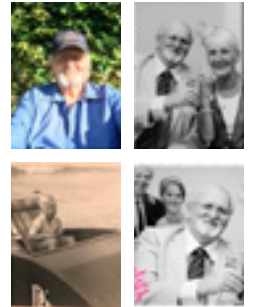
If you'd like to pay tribute to someone who has passed away, please send a paragraph about and a photograph of the person to otmpensioners@tfl.gov.uk

LETTERS

Dear TFL,
 My name is Didi. I am a graduate from University of East London and keen train enthusiast. I have done several sketches of Tube trains which are on exhibition at Stratford, Wembley Park train crew depots. I would like to have some of my sketches displayed in your Magazine.
Yours faithfully,
Didi Wogu



Dear otm Pensioners,
 A friend passed away with MND and I vowed one day I would help. To order my London Transport book please email me at **David464U@icloud.com**. The book costs £10.00 + £5 post and packaging and every £10 goes to the Motor Neurone Disease Association. To date I've raised £2,500 and I would like to raise more.
David Banks



David pictured left and above

The Florin Watch

The Florin Watch features a genuine British two shilling coin minted in your special year date from 1915 to 1967 and makes a timely gift for all occasions. Each beautifully crafted watch features a Swiss parts Quartz movement and is available with the coin watch face finished in matt silver or with selected highlights of the coin gold plated in 24 carat gold with the background in silver. The watch is fitted with a 40mm polished steel alloy case and anti-glare mineral crystal and a two-tone bracelet or anti-allergenic brown leather strap provide the finishing touch.

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A message of up to 30 characters can be engraved on the watch back case to make a highly personal gift to treasure.

Choose your year date from these florins

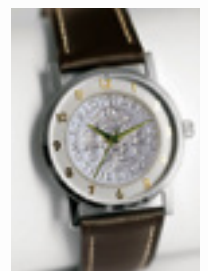


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NB The Florin was not minted in 1927, 1934 and 1952.



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AWARD
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SAFETY CONCERNS



In recent years we've been looking at permanent options to protect London's bridges from vehicle attacks by terrorists.

Any proposals needed to meet the Mayor's Transport Strategy must be suitable for all bridge users and be proportionate to the level of risk.

On 15 November work started to install permanent protective measures on Westminster Bridge, replacing the temporary barriers that have been in place since 2017.

Hostile Vehicle Mitigation bollards will be installed along the carriageway to protect cyclists and pedestrians. The work is expected to last until the end of January 2022.

"We're working collaboratively with FM Conway via the Surface Transport Infrastructure Construction framework (STIC) to complete the work," explains Project Manager **Paul Hamid**.

To reduce disruption to the road network, the works are being delivered in four phases.

After the works on Westminster Bridge are completed, the teams will move ahead with work on the other five bridges that we manage.

CAN YOU HELP LOCATE INTERNATIONAL?

Deceased woman's identity remains a mystery.

Hi, my name is **Gary Rogers** and I retired from LUL/TfL two years ago having been a revenue control manager for London Underground.

Since retiring, I have volunteered with an organisation called Locate International – a community-interest company dedicated to helping families of unsolved missing person cases find their loved ones.

I am part of the investigative team working on cold cases of unidentified bodies and I wondered if you would be able to help in a case I am working on by posting our flyer to see if anyone recognises this lady.

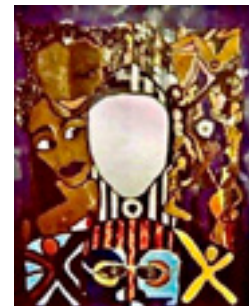
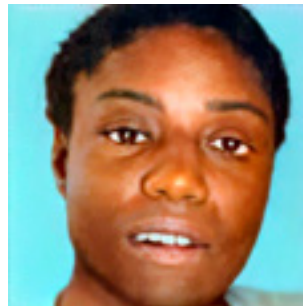
I am asking any member of staff who works or has worked at Seven Sisters if they recognise this lady and, if so, to contact us.

Our aim is to identify this person so that we can identify her family and help bring closure.

Happy to provide more details and if you could help in any way, we would be truly appreciative.

Gary Rogers

Can you help solve the mystery of the woman with the painting?



The team from Locate International seeks the assistance of the community.

On Monday 29 October 2004 a woman was found at the base of Wembley Point, London, England. Beside her was an original oil painting which measures 2ft x 1ft.

To this day her identity remains a mystery.

She was approx. 5'3" tall and of slight build. She was smartly dressed in a maroon bomber jacket, a thin black polo neck jumper over which she wore a claret crew neck jumper and she was wearing black trousers and black boots,

The lady had a bus pass from Seven Sisters Road, The Guardian newspaper for that day, a lighter and a finished pack of Marlborough cigarettes.

Does the art work mean anything to you?

Do you remember the woman in the picture?

Can you provide the one piece of information which gives this woman her name?

Please contact investigations@locate.international if you can help unravel the mystery.

Find out more on our website:
<https://locate.international/unidentified-bodies/wembley-point-woman/>
 Email: investigations@locate.international
 Phone: 07410 899 091
 Website: <https://locate.international>

LOCATE
SEARCH FOR MISSING PEOPLE. INVESTIGATIONS

Locate Missing People CIC is a UK Registered Community Interest Company, Company Number 11811306

FEELING CHARITABLE?

It's a known fact we feel good when we give but be careful of the fraudsters posing as collectors for charities they've made up.

They may even use the name of a genuine, often well-known, charity too. In any of these cases, the money you donate doesn't go to the cause; the fraudsters keep it for themselves.

To guard yourself against charity fraud, check the charity's authenticity on www.gov.uk/government/organisations/charity-commission. They all need to be registered and licensed to operate in a public place. If in doubt, tell the collector you'll donate directly to the charity yourself.

If you've been a victim of fraud, report it to the police and **Action Fraud** online or call **0300 123 2040**

THE ULTRA-LOW EMISSION ZONE EXPANDED

Air pollution is not just a central London problem, with many areas still exceeding the legal limits for pollution across the city.

That is why from 25 October 2021, the central London Ultra Low Emission Zone (ULEZ) expanded to create a single, larger zone up to the North Circular Road (A406) and South Circular Road (A205).

This is part of the commitment by the Mayor and TfL to help every Londoner breathe cleaner air.

The ULEZ continues to operate 24 hours a day, seven days a week, including weekends (except Christmas day), with a £12.50 daily charge for vehicles that do not meet the required emissions standards.

Cars, motorcycles, vans,



other specialist vehicles and minibuses will need to meet the required ULEZ emissions standards when driving within and into the expanded zone, or pay a daily charge.

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Battle of the Bulge

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PENSIONERS' FORUM SUMMARY – 11 NOVEMBER

This was another online meeting between reps from the Pensioner bodies and TfL, the Pension Fund and the Tfl Employee Comms team that produces **On the Move**.

We were told that reissue of **expiring status passes and PTACs** was imminent, and pensioners are advised to contact the Staff Travel team if they do not receive these by 1 January: the helpdesk team is now back in operation and taking calls.

We received an update on the **actuarial valuation of the Pension Fund**, which looks to be broadly 100 per cent funded on the Pensions Funding Agreement basis as at 31 March 2021 and this represents an improvement in the financial position of the Public Sector Section since the 2018 valuation. However, the valuation assumptions - particularly around the strength of the employer's covenant may need to be revised because of the changes in TfL's financial position. Following the new Government settlement in December a further update will

be provided to the Forum.

We discussed feedback from the **Annual Members' Meeting**. The slides used and recordings of the presentations can be downloaded from the Fund website, and a transcript of the Q&A session will be available there shortly. Attendance at the (online) AMM was significantly higher than in 2020 but with a fall in the number of pensioner attendees. TfL told us they are looking at options for a hybrid meeting for 2022, and representatives expressed our preference for this.

The **Review of the Tfl Pension Fund** continues, and the Forum (with other stakeholders) had submitted evidence. We emphasised that long-term harmful changes should not be made in response to what many stakeholders see as a short-term funding challenge. It is important to repeat that, whatever the review outcomes, benefits already built up will be protected and pension payments will continue to be paid. An interim report is due in December.

PCC ELECTION RESULTS 2021

The longest serving quarter of the Tfl Pension Consultative Council (PCC) retired from office on 30 November 2021. The term of office for the new appointments commenced on 1 December 2021 and will end on 30 November 2025.

In Section One (representing pensioners and deferred pensioners) Alexandra Barnes and Luke Howard retired. Three nominations were received and following a postal ballot, both Ms Barnes and Mr Howard were duly re-elected. Ms Barnes and Mr Howard have both served on the PCC since 2020 and 2018 respectively.

In Section Two (representing TfL and its subsidiaries or contractors, excluding London Underground Limited) Sonja

Folarin retired. This Section received three nominations and following a postal ballot Ms Folarin was re-elected. Ms Folarin has served on the PCC since 2017.

In Section Three (representing London Underground Limited and its subsidiaries) Tony DeWet and Mark Harding retired. Four nominations were received and following a postal ballot, Mr Harding and Mr Jason Moriarty were both elected. Mr Harding has served on the PCC since 2001.

For more information about the PCC you can visit the Tfl Pension Fund website at www.tfl.gov.uk/pensions or contact Julian Collins, PCC Secretary on 020 7126 1162 or email juliancollins@tflpensionfund.co.uk

PENSION PAY DATES

- 17 Jan 2022
- 14 Feb 2022
- 14 Mar 2022
- 11 Apr 2022
- 09 May 2022
- 06 Jun 2022
- 04 Jul 2022
- 01 Aug 2022
- 30 Aug 2022
- 26 Sep 2022
- 24 Oct 2022
- 21 Nov 2022
- 19 Dec 2022

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CONTACT DETAILS

Members of the Pensions team are working at least two days a week in the office and the rest of the week from home. All numbers are being diverted and the team continues to take calls. This is reliant on the mobile phone network, and, at times, a weak signal can cause difficulties in getting through. The team can also be contacted via helpdesk@tflpensions.co.uk or, if you have registered, you can submit enquiries via the Pension Web Portal at pensions.tfl.gov.uk

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STAFF TRAVEL UPDATE

All the new PTAC's and Status passes were posted out mid December. If you haven't received yours or you need to update your details, add new photos, you can call us or email the address below:

New contact details for Staff Travel

Tel: 0800 015 5071

Email: 1729HelpdeskBSF@tfl.gov.uk