Report and Accounts



Notice for the visually impaired

Copies of this report in large type and in a text only format are available from the Fund Office. Please write to TfL Pension Fund, 4th Floor, Wing over Station, 55 Broadway, London SW1H 0BD, or call 020 7918 3792 for your copy.



Report and Accounts for the year to 31 March 2013

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Administration Office:

TfL Pension Fund Wing Over Station 55 Broadway London SW1H 0BD

Telephone (020) 7918 3733

Requests for a copy of the Trust Deed and Rules of the Fund and enquiries about the Fund generally, or about an individual's entitlement to benefit, should be addressed to the TfL Pension Fund Office at the above address. The Report and Accounts and Trust Deed and Rules may be viewed on the TfL Pension Fund's Website, www.tflpensionfund.co.uk

Pension Schemes Registry scheme reference number: 10165351

Organisation and Advisers as at 31 March 2013

Trustee

TfL Trustee Company Limited

Board of Directors of TfL Trustee Company Limited

(Nominating bodies are shown in brackets)

Ms M Antoniou (Chairman) External Appointment, Transport for London (TfL)

Ms LJ Arwood Pensioner (PCC)

Mr ME Binnington Senior Principal, Commercial Finance, Transport for London (TfL)

Mr LP Brown IM Problem Manager, Transport for London (Unite the Union (T&GWU))

Mr HP Collins Chief Operating Officer, London Underground Limited (TfL)

Mr G Dean Train Operator, London Underground Limited (ASLEF)

Mr GF Duffy Director of Employee Relations, London Underground Limited (TfL)

Mr SW Ellaby HSE Manager, Specialist Services, Transport for London (PCC)

Ms JV Hart Principal Lawyer, Health, Safety and Environment, Transport for London (TfL)

Mr S Hedley Assistant General Secretary, RMT (RMT)

Ms C Kavanagh Director of Performance – Surface Transport, Transport for London (TfL)

Mr JH Knowles Station & Revenue Functional Council Representative, London Underground Limited (TSSA)

Mr CA Miller Pensioner (PCC)

Mr SI Munro Finance and Commercial Director, Tube Lines (TfL)

Mr PJ Murphy Train Instructor, Acton Town, London Underground Limited (PCC)

Mr DJ O'Brien Head of Risk Management and Audit, Tube Lines (TfL)

Mr AM Pollins Director of Finance, Rail & Underground, London Underground Limited (TfL)

Mr JB Timbrell Project Engineer, London Underground Limited (Unite the Union (Amicus))

Organisation and Advisers as at 31 March 2013 (continued)

Principal Employer

Transport for London

Participating Employers

Transport for London

Docklands Light Railway Limited London Bus Services Limited

London Buses Limited

London Buses Emitted
London River Services Limited
London Transport Museum Limited
London Underground Limited
Transport Trading Limited

Tube Lines Limited

Victoria Coach Station Limited British Transport Police Authority

Capgemini UK plc

Cubic Transportation Systems Limited HP Enterprise Services UK Limited Thales Transport and Security Limited

Tribal Technology Limited

UK Power Networks Services Powerlink Limited

Secretary to the Trustee

Mr S Field

Auditor

KPMG LLP

Scheme Actuary

Mr RV Williams, Towers Watson Limited

Investment Managers

Arrowgrass Capital Partners, LLP BlueCrest Capital Management (UK), LLP Brevan Howard Asset Management, LLP

Bridgewater Associates, Inc. Brigade Capital Management, LLC Burgundy Asset Management

Colonial First State Global Asset Management Davidson Kempner Capital Management, LLC

Goldman Sachs Asset Management Gresham Investment Management, LLC IFC Global Infrastructure Fund, LP IronBridge Capital Management, LP JO Hambro Capital Management Limited Legal & General Investment Management

Nephila Capital Limited

Nomura Asset Management UK Limited

Oak Hill Advisors, LP OZ Management LP Partners Group (UK) Limited Rogge Global Partners Plc

Russell Implementation Services Limited

Semperian PPP Investment Partners Holdings Limited

Siguler Guff & Company, LP
Taube Hodson Stonex Partners, LLP
Wellington Management Company, LLP

Legal Advisers

Sacker & Partners LLP

Communications Advisers

Hughes Communications

Independent Medical Adviser

Dr S Sheard

Scheme Employer Covenant Reviewer

Penfida Partners LLP

Bankers

The Royal Bank of Scotland plc

Investment Adviser

Towers Watson Limited

Custodian

JP Morgan Investor Services

Investment Performance Monitoring

BNY Mellon Asset Servicing – to 31 December 2012 JP Morgan Investor Services – from 1 January 2013

AVC Providers

Clerical Medical Equitable Life Standard Life

Date of Appointment

13 December 2012

30 July 2010

18 February 2013

2 November 2005

1 August 2012

14 October 2010

15 December 2009

17 November 2009

15 June 2005

20 September 2012

15 March 2013

24 December 2009

5 January 2010

14 June 2006

23 March 2012

1 September 2004

1 August 2012

13 December 2012

4 June 2010

22 March 2012

8 December 2011

18 February 2008

10 December 2009

11 January 2010

1 1 January 2010

5 November 2012

Chairman's Introduction

I am pleased to present my review as Chairman for the year ended 31 March 2013. As in previous years, the subject of pensions has maintained a strong presence in the news media. Pensions have also been one of the key areas for government activity and the Fund has continued to respond to any legislative changes that have arisen or are proposed. Global financial and economic events have also continued to effect pensions. While there has been no single standout event or theme during the year, it is unlikely that we will enter a period of more settled activity or returns in financial markets in the near future.

The Fund's assets have continued the steady progress in increasing their value as during the previous year. Net assets exceeded£6.8 billion at 31 March 2013. While the value of the Fund's liabilities has also seen a near corresponding increase, overall there has been a modest improvement in the overall funding and thus underlining the importance of employer support. The Trustees have had to remain focused on both the Fund's asset and liability components in seeking to ensure the security of member benefits.

The Alternatives and Liability Hedging Committee and the Investment Committee have been continuing their work of reviewing the Fund's investment strategy, as well as ensuring good governance across the Fund's diverse investment holdings and expanded investment manager base. A number of investment proposals have been considered, and those which met the Fund's reward and risk criteria have been pursued further. As a result of these activities, eight new investment manager appointments were made during the year as well as a re-organisation of parts of the existing portfolio. Through the greater diversity of investment holdings and exposure to new investment opportunities, the Fund is seeking to maximise the probability of achieving its return objectives, while managing the overall risk in the portfolio. No investment manager mandates were terminated during the year.

The focus on the Fund assets and liabilities is also evidenced by the Fund's successful completion in May 2013 of the triennial valuation as at 31 March 2012, ahead of the statutory deadline of 30 June. As part of this, the Trustees have secured the participating employers' agreement to funding the combined deficit of £736 million across the eight sections of the Fund. The Actuarial Valuation Committee has led the review of the valuations and carried out the negotiations on the technical provisions and in respect of the recovery plans with the Principal Employer, acting on behalf of all the participating employers. The results can be seen in the extracts from the Summary Funding Statements which form part of this report.

During the year BNY Mellon were replaced by JP Morgan as managers of the Fund's independent investment performance monitoring programme.

On investment performance, the market recovery during the year, primarily in equities, has seen the overall assets of the Fund increase over the past 12 months from £6.027 billion to £6.870 billion. This year's investment performance was ahead of the benchmark by 0.2%, while over three years it was ahead by 0.6% and over five years it was ahead by 0.2%. More information is contained in the Investment Report starting on page 14.

Mention is also deserved of the work of the other Committees (Operations, Audit and Appeals) and the Trustee Board itself in ensuring good governance prevails in all the Fund's activities.

With a membership of over 82,000, the day to day administration of the Fund is a significant undertaking. Just under 40,000 tasks were completed by the Fund Office during the year. All the service level agreement targets were met in all four quarters of the year.

During the year we welcomed Graham Dean, Andrew Pollins and Steve Hedley to the Trustee Board and at year-end the Trustee Board was at full strength. The fresh insight offered by these new trustees has been balanced by the continuity provided by those with longer service.

The Trustee Directors continued to attend regular training sessions throughout the year to ensure that they remain up to date with legislative changes as well as best practices, and that all trustees comply with the requirements regarding trust knowledge and understanding.

Finally, on your behalf, I would like to record my thanks to all involved with the continued operations and development of the Fund: the Trustee Directors, Scheme Actuary, Investment and Legal Advisers, Investment Managers, Custodian, Auditors, Independent Medical Adviser and not least the Fund Office and Fund Secretary for their support.

Chairman 9 July 2013

Trustee's Report

The Directors of TfL Trustee Company Limited, the Trustee of TfL Pension Fund, have pleasure in submitting their Annual Report on the operations of the Fund, together with the Accounts of the Fund for the year ended 31 March 2013.

1. Management of the Fund

(a) The Trustee

The Trustee is required to act in accordance with the Trust Deed and Rules of the Fund, within the framework of pension and trust law. It is responsible for safeguarding the assets of the Fund and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

(b) Board of Directors

The Board of the Trustee is made up of 18 Directors as set out on page 2. Full details of how Directors are nominated are also shown on page 8.

Directors serve for such period as their nominating body determines, or until that body withdraws their nomination or additionally, in the case of a nominee from the TfL Pension Consultative Council (PCC), they cease to be a member of the PCC.

The following changes to directors occurred during the year to 31 March 2013:

| Retiring Director | Date of | New | Date of | Nominating Body |
|-------------------|------------------|----------------|-------------------|-----------------|
| | Retirement | Appointment | Appointment | |
| Mr S Grant | 12 June 2012 | Mr G Dean | 12 June 2012 | ASLEF |
| Mr S R Critchley | 31 July 2012 | Mr A M Pollins | 25 September 2012 | TfL |
| Mr P W Sikorski | 3 September 2012 | Mr S Hedley | 25 September 2012 | RMT |

The table below shows the number of scheduled Trustee Board and Committee meetings attended by each Director listed below, in the year to 31 March 2013, against the total number that they were eligible to attend.

| TfL Nominated Directors | No. of meetings | No. of attendances | Non-TfL Nominated Directors | No. of meetings | No. of attendances |
|----------------------------|-----------------|--------------------|--------------------------------|-----------------|--------------------|
| Ms M Antoniou | 14 | 14 | Ms LJ Arwood | 13 | 12 |
| Mr ME Binnington | 22 | 21 | Mr LP Brown | 17 | 14 |
| Mr HP Collins | 15 | 10 | Mr G Dean | 11 | 8 |
| Mr GF Duffy | 12 | 9 | Mr SW Ellaby | 11 | 11 |
| Ms JV Hart | 13 | 9 | Mr S Hedley | 6 | 3 |
| Ms C Kavanagh | 10 | 9 | Mr JH Knowles | 8 | 5 |
| Mr SI Munro | 19 | 16 | Mr CA Miller | 28 | 21 |
| Mr DJ O'Brien | 13 | 12 | Mr PJ Murphy | 20 | 14 |
| Mr AM Pollins | 14 | 10 | Mr JB Timbrell | 22 | 18 |

The average attendance for the Directors listed above at scheduled Trustee Board and Committee meetings was 77% and 84% respectively.

Trustee's Report (continued)

2. Committees of the Board of Directors

Whilst the Board of the Trustee decides all policy matters, it has recognised that committees are necessary in carrying out its functions in respect of the TfL Pension Fund efficiently and that the exercise of all delegated authority, when not directly supervised by the Board, shall be supervised by a committee.

For this purpose the Board has set up six committees which comprise either four, six or eight Directors of the Trustee, half of whom are TfL nominated Directors and half of whom are non TfL nominated Directors. Membership of each committee is shown below.

| Committee | TfL Nominated | Non-TfL Nominated |
|------------------------------------|---|---|
| Investment | Mr ME Binnington Mr HP Collins Mr GF Duffy Mr AM Pollins | Mr LP Brown Mr CA Miller Mr PJ Murphy Mr JB Timbrell |
| Alternatives and Liability Hedging | Mr ME Binnington Mr AM Pollins | Mr CA Miller Mr JB Timbrell |
| Operations | Ms JV Hart Ms C Kavanagh Mr SI Munro Mr DJ O'Brien | Ms LJ Arwood Mr LP Brown Mr PJ Murphy Mr S Hedley |
| Audit | Ms JV Hart Mr SI Munro Mr DJ O'Brien | Mr LP Brown Mr G Dean Mr JH Knowles |
| Appeals | Ms M Antoniou Mr HP Collins Mr AM Pollins | Ms LJ Arwood Mr G Dean Mr PJ Murphy |
| Actuarial Valuation | Ms M Antoniou Mr SI Munro | Mr SW Ellaby Mr CA Miller |

3. Committee Remits

Investment Committee

Covers investment matters concerning equities and bonds, including strategy and the appointment and monitoring of investment managers and the custodian.

Alternatives and Liability Hedging Committee

Covers investment matters concerning alternative assets and liability hedging, including strategy, the appointment and monitoring of investment managers and monitoring the overall benchmark for the Fund's portfolio.

Operations Committee

Monitoring the Service Provider's (Transport for London) performance under the Administration Agreement and Fund Rules; monitoring quarterly cash flow, income/expenditure and capital expenditure budgets; instructing the Fund Secretary to prepare the brief to professional advisers to the Fund and to monitor their performance and devising the Fund's communications strategy.

Trustee's Report (continued)

Audit Committee

To ensure that the rules relating to finance and corporate governance matters are properly applied; the Fund's financial affairs are properly conducted in accordance with best practice and the Fund's accounting policies; to ensure that there are processes in place for the Fund and the Trustee to comply with the Trust Deed and Fund Rules, Articles of Association, legislation and regulation, corporate governance and all relevant internal procedures and policies.

Appeals Committee

To hear appeals as the second stage adjudicator under the Internal Disputes Resolution Procedure as approved from time to time by the Board.

Actuarial Valuation Committee

To liaise with the Actuary and negotiate with the Principal Employer on matters relating to scheme specific funding and actuarial factors for benefit calculations. The committee ensures compliance with the statutory funding requirements.

4. Governance

Introduction

The Fund was established with effect from 1 April 1989 to provide retirement and death benefits for all eligible employees of Transport for London, its subsidiaries and associated companies, in accordance with the Rules of the Fund and Definitive Trust Deeds.

Up to 5 April 2006 the Fund was approved by HM Revenue and Customs as an exempt approved scheme under the provisions of Chapter I Part XIV of the Income and Corporation Taxes Act 1988. From 6 April 2006 the Fund automatically became a "registered pension scheme" for tax purposes under the Finance Act 2004.

Members of the Fund are contracted out of the earnings-related element of the state pension scheme.

Changes to the Trust Deed and Rules of the Fund

During the year the Trustees and TfL agreed to changes to the Trust Deed and Rules of the Fund to ensure the Fund was compliant under the new legal obligations covering automatic enrolment of employees into a "qualifying" pension scheme. The principal change has been to extend the age eligibility for new members which is now from age 16 to age 75. The position of employees who have opted for fixed protection or enhanced protection has also been safeguarded so that they do not inadvertently lose this protection if statutorily enrolled.

Also provision has been made for additional paternity leave and for when the scheme must pay a member's annual allowance charge in certain circumstances and deduct this amount from the member's benefits. Both these amendments are in response to legislative change.

Management of the Fund

(a) Trustee's responsibility for preparing Accounts

Under the Rules of the Fund and the Pensions Act 1995, the Trustee is required to prepare Accounts for each Fund year which show a true and fair view of the financial transactions of the Fund during the Fund year and of the disposition, at the end of the Fund year, of the assets and liabilities. Assets do not include insurance policies which are specifically allocated to the provision of benefits for, and which provide all the benefits payable under the Fund to, particular members; liabilities do not include liabilities to pay pensions and benefits after the end of the year.

Trustee's Report (continued)

(b) Statement of trustee's responsibilities for the financial statements

The audited financial statements, which are to be prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP), are the responsibility of the trustee. Pension scheme regulations require the Trustee to make available to Fund members, beneficiaries and certain other parties, audited financial statements for each Fund year which:

- Show a true and fair view of the financial transactions of the Fund during the Fund year and of the amount and disposition at the end of the Fund year of the assets and liabilities, other than liabilities to pay pensions and benefits after the end of the Fund year; and
- Contain the information specified in the Schedule to the Occupational Pension Schemes (Requirement to obtain Audited Accounts and a Statement from the Auditor) Regulations 1996, including a statement whether the accounts have been prepared in accordance with the Statement of Recommended Practice, Financial Reports of Pension Schemes.

The Trustee has supervised the preparation of the financial statements and has agreed suitable accounting policies, to be applied consistently, making estimates and judgements on a reasonable and prudent basis. The Trustee is also responsible for making available each year, commonly in the form of a Trustee's annual report, information about the Fund prescribed by pensions legislation, which they should ensure is consistent with the financial statements it accompanies.

The Trustee also has certain responsibilities in respect of contributions which are set out in the statement of trustee responsibilities accompanying the Trustee's summary of contributions.

The Trustee also has general responsibility for ensuring that adequate accounting records are kept and for taking such steps as are reasonably open to it to safeguard the assets of the Fund and to prevent and detect fraud and other irregularities, including the maintenance of appropriate internal controls.

(c) Board of Directors

The Directors of the Trustee are nominated as follows:

- Nine persons by TfL of whom at least five must be members of the Fund.
- One person each by: Unite the Union; the National Union of Rail, Maritime and Transport Workers; the Associated Society of Locomotive Engineers & Firemen; the London Transport Joint Trades Committee; the Transport Salaried Staffs' Association (or any successor body).
- Two persons by and from Section One of the TfL Pension Consultative Council.
- One person by and from each of Sections Two and Three of the TfL Pension Consultative Council.

Members of the TfL Pension Consultative Council are Fund Members elected by their fellow members. Section One members are pensioners or deferred pensioners. Sections Two and Three are contributing members of the Fund.

The Directors of the Trustee are committed to high standards of governance for all aspects of the Fund's operations. Although the Trustee is not governed by the Combined Code, which applies to UK fully listed companies, the Directors of the Trustee believe that the internal control aspects of the Code help demonstrate good governance and therefore the Trustee has followed the principles of the Code in relation to internal controls.

The Pensions Act 2004 established the Pensions Regulator and amongst its objectives is the promotion of good administration of work-based pension schemes. This has included the publication of codes of practice and accompanying guidance to support trustees in their responsibilities, in particular those covering trustee knowledge and understanding and internal controls. The Trustee has taken steps to follow the Pensions Regulator's guidance as it has developed.

Trustee's Report (continued)

The Directors of the Trustee acknowledge their responsibility for the Fund's system of internal controls and for reviewing its effectiveness. The internal controls are designed to manage risk and control the Fund's business and financial activities in a manner that enables it to:

- Avoid or reduce risks that can cause loss of the Fund's assets or reputational damage,
- Ensure compliance with applicable laws and regulations; and
- Enhance resilience to external events.

To achieve this the Trustee has developed a Governance Framework that includes an annual risk review carried out by the Chairs of Committees, which identifies the key risks facing the Fund and the controls in place to manage these risks. These risks and controls are set out in a Risk Register which is considered by the Audit Committee and the Board who, together with the relevant committees, regularly review the effectiveness of the internal controls contained therein. The planned work and audit findings of Internal and External Audit are considered by the Audit Committee throughout the year and reported to the Board annually. It should be recognised, however, that such a process can only provide reasonable, not absolute, assurance against material misstatements or loss.

The Trustee has established a management structure that clearly defines roles, responsibilities and reporting lines. Delegated authorities are clearly documented and reviewed regularly.

The performance of the Fund's operations and of the Trustee's Investment Managers is reported regularly to the Fund Secretary and the relevant Committees and, where appropriate, the Trustee Board itself. Performance trends and forecasts, as well as actual performance against budgets, are closely monitored. Financial information is prepared using appropriate accounting policies that are applied consistently. Operational procedures and controls have been established to facilitate complete, accurate and timely processing of transactions, communications to members and the safeguarding of the Fund's assets.

Governance Plan

Following the Risk Review, the Trustee has established a rolling Governance Plan which is updated annually to use in operating and managing the Fund, covering three main areas:

- (i) Mission and Goals
 - Setting out the main goals of the Trustee and the main resources available and the Trustee's key success criteria and performance measures.
- (ii) Review and Monitoring Goals, Risks and Performance
 - Setting up main areas which the Trustee will review and measure in order to evaluate various aspects of the Fund arrangements.
- (iii) Specific Actions and Year Plan

Identifying specific actions with a target date for the completion of each action.

Strength of Employer Covenant

The Trustee monitors the credit rating of the Participating Employers, the taking of advice from its professional advisers and by having good communication and exchange of information. As part of the 2012 actuarial valuation, the Trustee commissioned an independent review of the employer covenant of Transport for London and of the private sector section Participating Employers by Penfida.

Quarterly Investment Updates

The Trustee monitors the financial strength of the Fund by receiving quarterly updates from the Fund Actuaries and Investment Advisers.

The Trustee monitors the performance of the investment managers each quarter.

Trustee's Report (continued)

5. Financial review

The Accounts of the Fund for the year to 31 March 2013 have been drawn up in compliance with the Statement of Recommended Practice, Financial Reports of Pension Schemes (Revised May 2007).

The net assets of the Fund, that is the investment assets including the AVC scheme, the fixed assets held for own use, and the net current assets, amounted to £6,870m at 31 March 2013. The increase of £842.6m, compared with the value at 31 March 2012 of £6,027m, was made up as follows:

| | 2013 £m | 2012 £m |
|--|------------|------------|
| Net returns on investments | 816.8 | 294.2 |
| Net additions from dealings with members | 25.8 | 33.8 |
| | 842.6 | 328.0 |

Net returns on investments comprised of changes in the market value of investments of £751.8m (2012: £218.5m) and investment income of £76.8m (2012: £85.2m) which were partly offset by investment management expenses of £11.8m (2012: £9.5m). The increase in market value of investments was made up of realised investment gains of £251.4m (2012: £105.9m) and unrealised investment gains of £500.4m (2012: £112.6m).

The increase in the value of investments together with the net additions from dealings with members, as contributions receivable plus transfers in from other schemes exceeded benefits payable, payments to and on account of leavers, administrative expenses and pension levies.

The decrease in the amount of net additions of £8.0m was mainly due to an increase in benefits payable of £10.8m, a fall in transfers in from other schemes of £1.8m offset by a increase of contributions receivable of £3.8 million and lower pension levies of £1.3m. Under the Rules of the Fund the administrative costs of the Fund are borne by the Fund itself. Payments to and on account of leavers, administrative expenses and other payments increased by £0.5m.

Further details of the financial movements of the Fund may be found in the audited Accounts on pages 21 to 30.

Details of the participating employers' unit holdings and asset values are set out in the unaudited statement on page 50. Unitisation is subject to a separate audit, following the audit of the main report and accounts.

6. Actuarial valuations and actuarial reports

Fund Rule 43, together with recent legislation, requires the Scheme Actuary to carry out a formal actuarial valuation of each section of the Fund at least every three years. The valuations reveal the extent to which the sections' existing assets are sufficient to meet their liabilities for benefits that have been earned for service up to the valuation date. They also establish the levels of contributions required in future to provide an appropriate level of funding when account is taken of benefits to be earned in the future.

A formal valuation was carried out by the Scheme Actuary as at 31 March 2012 of each of the eight sections that were still in existence on 31 March 2012. As required by legislation and the Fund's governing documents, the assumptions that the Actuary needed to make regarding such matters as future investment returns and members' longevity were agreed between the Trustee and TfL and are recorded in formal documents called Statements of Funding Principles. The process of agreeing assumptions was carried out separately for each section.

Trustee's Report (continued)

As required by legislation and the Fund's governing documents, for each of the sections that had a funding deficit the Trustee and TfL agreed a Recovery Plan which sets out how the deficit is to be made good. They also agreed a schedule of contributions for each of the sections which shows the contributions that are to be paid for the next five years or, if longer, until the funding deficit was expected to be eliminated. They show separately the contributions required to meet future accruing benefit costs and the additional contributions that are planned to finance the funding deficits.

For each section with 100 or more members, legislation requires the Scheme Actuary to provide an actuarial report in each year between formal actuarial valuations to give the Trustee an approximate update of the section's funding position. Actuarial reports will therefore be provided in due course for the three largest sections as at 31 March 2013.

Following completion of the formal valuation, a Summary Funding Statement will be sent to each member of the Fund which summarise the valuation results for their section. Further Summary Funding Statements will be sent annually including, where applicable, information from the actuarial reports. Extracts from the 2013 Summary Funding Statements for each section are shown on pages 33 to 40.

Copies of the Actuary's reports on the valuations and the actuarial reports referred to above are available on application to the Fund Secretary at the address given on the contents page at the front of the Report and Accounts.

7. Pension increases

Deferred members and pensioners receive increases in accordance with the Fund Rules. The April 2013 pension increase is based on the increase in the Retail Price Index over the 12 months to September 2012. Members of the Fund fall into one of two categories; *Existing Members* are those who joined the Fund when it was formed in April 1989 and *New Members* are those who joined on or after 2 April 1989 whose increase is capped at 5%. The full year's increase is 2.6% for both Existing Members and New Members.

Increases to pensions in payment and deferred pensions over the past five years have been as follows:

| | Existing Members | New Members |
|------------|---------------------|----------------|
| April 2009 | 5.0% | 5.0% |
| April 2010 | 0.0% | 0.0% |
| April 2011 | 4.6% | 4.6% |
| April 2012 | 5.6% | 5.0% |
| April 2013 | 2.6% | 2.6% |

8. Fund's advisers

A competitive tender was carried out for the provision of custodian and investment performance monitoring services which resulted in the appointment of JP Morgan Investor Services. JP Morgan Investor Services have replaced BNY Mellon Asset Servicing for investment performance monitoring with effect from 1 January 2013.

The Trustee commissioned Penfida Partners LLP to undertake an independent review of the employer covenant of Transport for London and of the private sector section Participating Employers.

Trustee's Report (continued)

9. Changes in membership during the year

The table below summarises the movement in membership during the year to 31 March 2013. In addition, the Fund has 130 (2012: 117) pension credit members comprising 85 deferred pensioners (2012: 81) and 45 pensioners (2012: 36).

| | 2012/ 2013 | 2012/ 2013 | 2011/ 2012 | 2011/ 2012 | Change |
|--|--------------------------|---------------|--------------------------|---------------|--------|
| Contributing members as at 1 April 2012 Joiners | 22,680 1,267 | | 23,606 611 | | |
| Contributing members retiring Leavers taking a refund of contributions | 23,947 (353) (100) | | 24,217 (556) (133) | | |
| Leavers becoming deferred pensioners Leavers with less than two years service – member option decision pending | (453) 4 | | (823) - | | |
| Leavers taking a trivial commutation lump sum | (2) | | - (0.5) | | |
| Deaths in service | (31) | 27.012 | (25) | 22 (22 | 770 |
| Contributing members as at 31 March 2013 | | 23,012 | | 22,680 | +332 |
| Deferred pensioners as at 1 April 2012 | 18,292 | | 18,244 | | |
| Leavers becoming deferred pensioners | 453 | | 823 | | |
| | 18,745 | | 19,067 | | |
| Deferred pensions coming into payment | (817) | | (668) | | |
| Deferred pensioners transferring to other schemes | (60) | | (59) | | |
| Deferred pensioner deaths | (56) | | (48) | | |
| Deferred pensioners as at 31 March 2013 | | 17,812 | | 18,292 | -480 |
| Pensioners as at 1 April 2012 | 31,111 | | 30,997 | | |
| Contributing members retiring | 353 | | 556 | | |
| Deferred pensions coming into payment | 817 | | 668 | | |
| | 32,281 | | 32,221 | | |
| Pensioner deaths | (1,047) | | (1,103) | | |
| Pensioners taking a trivial commutation lump sum | (5) | | (3) | | |
| Pensioners ceasing to be eligible for a pension | (1) | | (4) | | |
| Pensioners as at 31 March 2013 | | 31,228 | | 31,111 | +117 |
| Dependents of at 1 April 2012 | 10 154 | | 10 101 | | |
| Dependants as at 1 April 2012 | 10,156 546 | | 10,184 565 | | |
| Dependants becoming entitled to pensions | 10,702 | | 10.749 | | |
| Daman dama dasabba | (599) | | | | |
| Dependant deaths | (399) | | (591) | | |
| Dependants taking a trivial commutation lump sum | <u>-</u> | 10 107 | (2) | 10 15/ | Г 7 |
| Dependants as at 31 March 2013 | | 10,103 | | 10,156 | -53 |
| Eligible children as at 1 April 2012 | 631 | | 641 | | |
| Children becoming entitled to pensions | <u>47</u> 678 | | <u>708</u> | | |
| Children ceasing to be eligible | (60) | | (76) | | |
| Child deaths | (1) | | (1) | | |
| Eligible children as at 31 March 2013 | | 617 | | 631 | -14 |
| Total membership as at 31 March 2013 | - | 82,772 | - | 82,870 | -98 |
| Total membership as at 51 Maich 2015 | - | 02,772 | - | 02,070 | -70 |

Trustee's Report (continued)

Details of contributing members by section as at 31 March 2013 were as follows:

| | 2012/ 2013 | 2012/ 2013 | 2011/ 2012 | 2011/ 2012 | Change |
|--|---------------|---------------|---------------|---------------|--------|
| | | % | | % | |
| Transport for London | 21,883 | 95.09 | 21,519 | 94.88 | +364 |
| Tube Lines Limited | 980 | 4.26 | 1,005 | 4.43 | -25 |
| UK Power Networks Services Powerlink Limited | 103 | 0.45 | 108 | 0.47 | -5 |
| Cubic Transportation Systems Limited | 24 | 0.10 | 24 | 0.11 | - |
| HP Enterprise Services UK Limited | 16 | 0.07 | 17 | 0.07 | - 1 |
| Composite Section | 3 | 0.01 | 4 | 0.02 | - 1 |
| Thales Transport and Security Limited | 2 | 0.01 | 2 | 0.01 | - |
| Capgemini UK plc | 1 | 0.01 | 1 | 0.01 | - |
| | 23,012 | 100.00 | 22,680 | 100.00 | +332 |

10 Disclosure of information to auditors

The Directors who held office at the date of approval of this Directors' report confirm that, so far as they are each aware, there is no relevant audit information of which the Company's auditors are unaware; and each director has taken all the steps that he/she ought to have taken as a Director to make himself/herself aware of any relevant audit information and to establish that the Company's auditors are aware of that information.

Investment Report

1. Investment policy (excluding AVC investments)

Most of the Fund's investment assets were invested and administered by the investment managers, whose names appear on page 3. The investment managers employed during the financial year ended 31 March 2013 had discretion to invest as they saw fit within the asset classes and geographical limitations of their benchmarks, as agreed by the Directors. Certain legacy investments amounting to no more than 1% of total assets are administered in-house but the Directors take appropriate investment advice in the disposition of these assets.

Investment managers' fees are primarily based on the market value of the Fund and, in the case of some of the active managers, performance (subject to upper and lower limits and achieving investment hurdle rates, in most cases), but commissions and fees are also charged on investment transactions.

The Directors measure the Fund's performance against the benchmark below which is based on the long-term strategic asset allocation.

Benchmark Summary at 31 March 2013

| Sector | Weight (%) | Comparison Basis |
|--------------------------------|---------------|--|
| Overseas developed equities | 16.0 | FTSE Developed World ex UK (unhedged) |
| Overseas developed equities | 16.0 | FTSE Developed World ex UK (GBP hedged) |
| UK equities | 14.5 | FTSE All Share |
| Index-linked gilts | 14.5 | FTSE ILG Over 5 Year |
| Liquid alternatives | 8.5 | GBP 3 Month LIBOR +3% pa |
| Emerging market equities | 8.0 | FTSE Emerging |
| Global corporate credit | 4.8 | BarCap Global Agg Corporate 1% Constrained |
| Global sovereign credit | 4.3 | BarCap 60/40 Sovereign Credit |
| Infrastructure | 4.0 | Absolute return of 9% pa |
| Private equity | 1.8 | MSCI World +3% pa |
| Economically weighted equities | 1.5 | FTSE RAFI All World 3000 |
| Alternative credit | 1.4 | BofAML US High Yield Master II Constrained |
| Alternative credit | 1.4 | Credit Suisse Leveraged Loan Index |
| Alternative credit | 1.1 | BofAML US T-Bills +3% pa |
| Commodities | 1.0 | DJ UBS Commodity 3 Month Forward |
| Real estate | 0.7 | FTSE EPRA/NAREIT Developed |
| Fixed interest gilts | 0.5 | FTSE Over 15 Year Gilts |
| | 100.00 | - - |

Each of the active managers is financially incentivised to out-perform a relevant index over rolling three-year periods. The Directors believe the investment mix set out below will maintain an appropriate balance between risk minimisation and return maximisation given the current and future liabilities of the Fund.

Actual Asset Allocation Summary as at 31 March 2013

| Portfolio | % of Fund | Manager |
|--|--------------|--|
| Core | | |
| Index tracking (all asset classes) and liability matching assets | 50.4 | Legal & General Investment Management ¹ |
| Active Specialist | | |
| Global bonds | 8.7 | Goldman Sachs Asset Management |
| Global equities 1 | 6.1 | IronBridge Capital Management LP |
| Global equities 2 | 5.5 | Taube Hodson Stonex Partners LLP |
| Global equities 3 | 4.4 | JO Hambro Capital Management Limited |
| Pacific Basin equities | 3.9 | Nomura Asset Management UK Limited |
| North American equities | 2.5 | Burgundy Asset Management |
| Alternative credit | | Brigade Capital Management, LLC |
| Alternative credit | 1.2 | Oak Hill Advisors, LP 2 |
| Alternative credit | 1.1 | Wellington Management Company, LLP |
| Currency overlay | (0.4) | Russell Implementation Services Limited |
| | | |

Investment Report (continued)

Alternative Assets

Emerging Market Currencies

Global Macro Systematic Hedge Fund
Infrastructure assets
Reinsurance Hedge Fund
Infrastructure assets
Infrastr

3.2 Bridgewater Associates, Inc

2.7 Semperian PPP Investment Partners Holdings Limited ³

1.5 Nephila Capital Limited

1.4 Colonial First State Global Asset Mgt

1.4 Partners Group (UK) Limited

1.0 BlueCrest Capital Management (UK) LLP

0.8 Gresham Investment Management, LLC

0.8 Siguler Guff & Company, LLC

0.6 Davidson Kempner Capital Management, LLC

0.6 Brevan Howard Asset Management, LLP

0.5 Arrowgrass Capital Partners, LLP

0.5 OZ Management, LP

0.4 Rogge Global Partners Plc

100.0

The allocation of index tracking funds to market categories is regularly rebalanced to ensure that the total fund is allocated in accordance with the strategic guidelines. The Directors maintain a Statement of Investment Principles as required by the Pensions Act 1995 and the latest version is available on request from the Fund Office at TfL Pension Fund, Wing Over Station, 55 Broadway, London SW1H 0BD or from the Fund's website.

2. Investment overview

The investment assets of the Fund as at 31 March 2013, including AVC investments, had a value of £6,857.6m an increase of £854.1m compared with their value, including AVC investments, of £6,003.5m as at 31 March 2012. Investment income (i.e. dividends and interest) amounted to £76.8m for the year to 31 March 2013 compared with £85.2m for the year to 31 March 2012.

The bulk of the assets held by the active managers are quoted on the main worldwide stock exchanges and are marketable. The assets held with Legal & General are also highly marketable. A small proportion of the Fund's assets are less readily marketable.

The income and maturity values of the holdings in UK government stocks are secure but capital values may fluctuate. The other assets have less secure income streams and capital values may also fluctuate.

3. Analysis of investments

A detailed analysis of the investment assets of the Fund at 31 March 2013 is shown below.

| | 2013 | | 2012 | |
|----------------------------|---------|-------|---------|-------|
| | £m | % | £m | % |
| Fixed interest securities | 572.6 | 8.3 | 643.8 | 10.7 |
| Equities - UK | 107.6 | 1.6 | 119.0 | 2.0 |
| - Overseas | 1,313.1 | 19.1 | 1,084.1 | 18.1 |
| Index-linked securities | 2.0 | - | 119.6 | 2.0 |
| Pooled investment vehicles | | | | |
| Fixed interest securities | 1,192.4 | 17.4 | 903.6 | 15.0 |
| Index-linked securities | 240.2 | 3.5 | 222.4 | 3.7 |
| Equities | 2,228.7 | 32.6 | 2,094.6 | 34.9 |
| Other | 1,056.9 | 15.4 | 680.2 | 11.3 |
| Derivatives | (25.2) | (0.4) | 28.8 | 0.5 |
| Cash deposits | 107.9 | 1.6 | 69.8 | 1.2 |
| Other investment balances | 16.0 | 0.2 | (3.3) | (0.1) |
| AVC scheme investments | 45.4 | 0.7 | 40.9 | 0.7 |
| | 6,857.6 | 100.0 | 6,003.5 | 100.0 |

¹ Legal & General manage a portfolio of financial instruments which seeks to hedge a proportion of the Fund's liabilities interest rate and inflation risk.

² The Fund has a 96% economic interest in Oak Hill Diversified Credit Strategies Fund (Offshore) Ltd.

The Fund has a 25.8828% economic interest in Semperian PPP Investment Partners Holdings Limited.

Investment Report (continued)

The 10 largest direct quoted equity holdings of the Fund as at 31 March 2013 are shown below.

| | Value | % of Fund's quoted equity holdings | Country |
|---------------------------------|-------|--|----------------|
| | £m | % | |
| Nestle | 24.8 | 1.7 | Switzerland |
| HSBC Holdings | 17.1 | 1.2 | United Kingdom |
| Sumitomo Mitsui Financial Group | 16.3 | 1.1 | Japan |
| Google | 15.4 | 1.1 | USA |
| Svenska Handelsbanken | 15.1 | 1.1 | Sweden |
| Exxon Mobil | 14.5 | 1.0 | USA |
| Occidental Petrol | 13.6 | 1.0 | USA |
| Adidas | 13.0 | 0.9 | Germany |
| Walt Disney | 12.7 | 0.9 | USA |
| Roche Holdings | 12.5 | 0.9 | Switzerland |
| | 155.0 | 10.9 | _ |

The foregoing excludes exposure to individual stocks through the Fund's holdings of units in pooled investment vehicles.

The Fund's investment in the following unit trusts represents more than 5% of the units in issue of these trusts.

| | No of units held | % of units in | Value of units |
|--------------------------------|------------------|---------------|----------------|
| | by the Fund | issue | £m |
| Midlands Growth Fund | 14,055 | 25.4 | 0.052 |
| Abbotstone Property Unit Trust | 2,575 | 56.3 | 1.622 |

4. Investment performance

The Fund participates in an independent investment performance measurement scheme organised by JP Morgan Investor Services (who replaced BNY Mellon Asset Servicing from January 2013) which provides comparative information for assessing investment performance. JP Morgan Investor Services calculates both the overall investment returns obtained on the Fund's assets and the returns obtained by the individual investment managers.

The table below shows the total investment returns (including both capital and income) obtained on the Fund's assets (including property but excluding AVCs) for the one, three and five years to 31 March 2013 and the corresponding composite benchmark established by the Trustee as the prime performance comparator. The benchmark quoted is a weighted average of indices relevant to the structure and is relevant throughout the time periods shown.

| | One Year | | Three Year Average | | Five Year Average | |
|-----------------|------------|-----------|--------------------|-----------|-------------------|-----------|
| | Total Fund | Benchmark | Total Fund | Benchmark | Total Fund | Benchmark |
| Annual Return % | 13.2 | 13.0 | 9.7 | 9.1 | 7.9 | 7.7 |

The Fund assets returned 13.2% for the year ending 31 March 2013, 0.2% above its benchmark return of 13.0%.

Investment Report (continued)

Details of the performance of the individual portfolios in the year to 31 March 2013 gross of fees, unless shown otherwise, compared with the previous year are shown below:

| | Year to 31 Fund % | March 2013 Benchmark % | Year to 31 Fund % | March 2012 Benchmark % |
|--|---|---|--|---|
| Index-Tracking – Legal & General UK equities North American equities European equities (ex. UK) Japan equities Pacific Basin (ex. Japan) equities Middle/Africa equities Emerging Market equities UK Fixed interest FTSE RAFI All World 3000 | 16.2 16.9 19.3 17.6 14.4 20.1 5.3 7.3 8.1 5.5 | N/A 16.8 19.2 17.4 14.3 19.9 5.1 7.1 8.1 5.4 ⁵ | 0.7 1.5 6.9 (11.3) 1.0 (5.1) (20.0) (8.7) 22.6 | N/A 1.4 6.8 (11.5) 0.9 (5.1) (20.2) (8.8) 22.6 |
| LDI – Legal & General | 12.8 | N/A | 15.1 | N/A |
| Equities Ironbridge - Global equities J O Hambro - Global equities Taube Hodson Stonex - Global equities Burgundy - North American equities Nomura - Far East equities | 15.2 20.3 17.8 30.5 15.6 | 17.8 16.5 17.8 22.4 15.8 | 1.5 (2.4) (7.4) 10.8 (5.1) | 0.9 (0.4) 0.9 0.1 (5.2) |
| Bonds Brigade ⁴ Goldman Sachs Goldman Sachs - Sovereign Credit Goldman Sachs - Corporate Credit Goldman Sachs - Asset Backed Legal & General - Network Rail bonds Oak Hill ⁴ Wellington | 15.4 ² 2.8 ⁶ 9.4 ³ 7.2 ³ 28.9 ³ 8.7 11.9 ² (0.6) ¹ | 11.7 ² 2.7 ⁶ 8.6 ³ 5.9 ³ 0.5 ³ 11.7 11.7 ² 0.8 ¹ | - 13.3 - - - 22.5 - | - 12.4 - - - 21.1 - |
| Other assets Arrowgrass ⁴ BlueCrest Capital Management ⁴ BlueCrest: Blue Trend ⁴ BlueCrest: Capital ⁴ Bridgewater Pure Alpha Sterling ⁴ Bridgewater Pure Alpha Major Markets ⁴ Colonial First State Global Asset Mgt ⁴ Davidson Kempner ⁴ Gresham ⁴ Legal & General: REITS Nephila ⁴ Partners Group ⁴ Och-Ziff ⁴ Rogge ⁴ Semperian ⁴ Siguler Guff ⁴ | 3.5 ¹ - 4.4 0.2 2.1 4.6 11.7 20.0 (9.3) ² 27.6 3 12.3 5.4 10.0 31.7 1.9 19.2 | 0.9 ¹ - 0.9 0.9 5.8 5.8 12.5 6.5 (0.5) ⁷ 26.7 ³ 5.6 21.4 0.9 ¹ 0.5 8.4 21.4 | - 1.6 - 18.5 14.4 12.0 (1.9) - - - 9.1 - - 1.9 (7.2) | - 3.9 - 6.0 6.0 12.5 0.6 - - - 3.9 - 9.2 3.9 |

¹ One quarter's results (not annualised)

² Two quarter's results (not annualised)

Three quarter's results (not annualised)

⁴ Performance shown net of fees

⁵ Two months's results (not annualised)

⁶ One quarter's results to 30 June 2012 (not annualised)

⁷ Benchmark returns to be confirmed

Investment Report (continued)

The active managers (all the managers shown above with the exception of Legal & General) have been set targets to achieve, measured as out-performance of the relevant benchmarks over 3 year rolling periods, with the extent of out-performance depending on the portfolio.

5. AVCs

The distribution of the AVCs invested with the three providers as at the year end is set out below:

| | Value of fund at 31 March 2013 | % of total | Reported returns (where declared) Year to 31 |
|---|--------------------------------------|------------|---|
| | £m | | March 2013 |
| Equitable Life | | | |
| With Profits | 3.5 | 7.7 | N/A |
| Unit-linked funds | | | . = |
| Managed | 3.9 | 8.6 | 13.0% |
| UK FTSE Tracking | 1.6 | 3.5 | 13.7% |
| UK FTSE Tracking Lifestyle | 0.5 | 1.1 | 13.7% |
| Deposit Account Fund | 0.7 | 1.5 | N/A |
| | 10.2 | 22.4 | |
| | | | |
| Clerical Medical | | | |
| With Profits | 6.9 | 15.2 | 0.4% |
| Unit-linked funds | 0.7 | 1.5 | N/A |
| | 7.6 | 16.7 | |
| | | | |
| Standard Life | | | |
| Managed Pension Fund | 12.4 | 27.3 | 13.0% |
| International Equity Pension Fund | 2.3 | 5.1 | 16.1% |
| Annuity Purchase Fund | 5.4 | 11.9 | 5.1% |
| Money Market Pension Fund | 0.9 | 2.0 | 0.1% |
| FTSE Tracker Pension Fund | 2.3 | 5.0 | 14.7% |
| Ethical Pension Fund | 1.0 | 2.2 | 17.9% |
| Deposit and Treasury Pension Fund | 1.3 | 2.9 | (0.5)% |
| Blackrock Aquila HP Over 15 year Gilts Fund | 0.2 | 0.5 | 7.4% |
| Blackrock Aquila HP Over 5 year Index-linked | 0.7 | 1.5 | 10.0% |
| Blackrock Aquila HP World (ex UK) Equity Fund | 0.5 | 1.1 | 17.4% |
| Amanah Pension Fund | 0.1 | 0.3 | 5.9% |
| Pension With Profits One Fund | 0.5 | 1.1 | 1.0% |
| | 27.6 | 60.9 | |
| | 45.4 | 100.0 | |
| | · | | |

6. Custodial arrangements

During the year the Trustee was custodian of certain property unit trusts, venture capital funds and cash. Various brokers hold cash in connection with forward foreign exchange contracts, futures and interest rate swaps. The rest of the Fund's investments, comprising those assets managed by the Fund's investment managers, were held by JP Morgan Investor Services as nominee. The Fund's pooled investment managed fund units are held under managed fund policies in the name of the Trustee and the policy documents are held by Legal & General Investment Management Limited and other custodians'.

7. Approval of the Report of the Directors of the Trustee

The Compliance Statement on page 51 forms part of this Report of the Directors of the Trustee.

This Report was approved by the Board of Directors of TfL Trustee Company Limited on 9 July 2013 and was signed on their behalf by:

M Antoniou JH Knowles

Directors

TfL Trustee Company Limited

Independent Auditor's Report to the Trustee of TfL Pension Fund

We have audited the Financial Statements of the TfL Pension Fund for the year ended 31 March 2013 set out on pages 21 to 30. The financial reporting framework that has been applied in their preparation is applicable law and UK Accounting Standards (UK Generally Accepted Accounting Practice).

This report is made solely to the Fund's Trustee, in accordance with the Pensions Act 1995 and Regulations made thereunder.

Our audit work has been undertaken so that we might state to the Fund's Trustee those matters we are required to state to it in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Fund's Trustee for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of the Trustee and Auditor

As explained more fully in the Statement of Trustee's responsibilities on pages 7 and 8, the Fund's Trustee is responsible for the preparation of financial statements which give a true and fair view. Our responsibility is to audit, and express an opinion on, the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). These standards require us to comply with the Auditing Practices Board's (APB's) Ethical Standards for Auditors.

Scope of the audit of the financial statements

A description of the scope of an audit of financial statements is provided on the APB's website at www.frc.org.uk/auditscopeukprivate

Opinion on financial statements

In our opinion the financial statements:

- Show a true and fair view of the financial transactions of the Fund during the Fund year ended 31 March 2013 and of the amount and disposition at that date of its assets and liabilities, other than liabilities to pay pensions and benefits after the end of the Fund year;
- Have been properly prepared in accordance with UK Generally Accepted Accounting Practice; and
- Contain the information specified in Regulation 3 of, and the Schedule to, the Occupational Pension Schemes (Requirement to obtain Audited Accounts and a Statement from the Auditor) Regulations 1996, made under the Pensions Act 1995.

Gareth Horner for and on behalf of KPMG LLP, Statutory Auditor Chartered Accountants

15 Canada Square Canada Wharf London E14 5GL

9 July 2013

Fund Account

Pension levies

Administrative expenses

For the year ended 31 March 2013

| | Note | £'000 | £'000 | £'000 | £'000 |
|--|------|-----------|-------|-----------|-------|
| Dealings with members | | | | | |
| Contributions receivable | 3 | 313,066 | | 309,228 | |
| Individual transfers in from other schemes | | 385 | | 2,232 | |
| | | 313,451 | | 311,460 | |
| Benefits payable | 4 | (274,699) | | (263,944) | |
| Payments to and on account of leavers | 5 | (2,827) | | (2,712) | |
| Other payments | 6 | (4,558) | | (4,491) | |

2013

(3.936)

(1,639)

2013

2012

(3,577)

(2,943)

2012

294,244

| | (287,659) | (277,667) |
|--|-----------|-----------|
| Net additions from dealings with members | 25,792 | 33,793 |

| Returns on investments | | | | |
|---------------------------------------|----|----------|---------|---------|
| Investment income | 9 | 76,812 | | 85,227 |
| Change in market value of investments | 10 | 751,826 | | 218,556 |
| Investment management expenses | 11 | (11,808) | | (9,539) |
| Net returns on investments | | | 816,830 | |

6 7

| Net increase in the fund during year | 842,622 | 328,037 |
|--------------------------------------|-----------|-----------|
| Net assets at beginning of year | 6,027,041 | 5,699,004 |
| Net assets at end of year | 6,869,663 | 6,027,041 |

Net Assets Statement

As at 31 March 2013

| | <u>Note</u> | 2013 £'000 | 2012 £'000 |
|-------------------------------|-------------|---------------|---------------|
| Investment assets | 10b | 6,913,405 | 6,045,445 |
| Investment liabilities | 10b | (55,778) | (41,935) |
| Total net investments | | 6,857,627 | 6,003,510 |
| Fixed assets held for own use | 12 | 184 | 306 |
| Current assets | 13 | 19,879 | 40,208 |
| Current liabilities | 14 | (8,027) | (16,983) |
| Net assets at end of year | | 6,869,663 | 6,027,041 |

The Notes on Pages 22 to 30 form part of these Accounts.

These Accounts were approved by the Board of Directors of the TfL Trustee Company Limited on 9 July 2013 and were signed on their behalf by:

M Antoniou JH Knowles

Directors

TfL Trustee Company Limited

Notes to the Accounts

1. Basis of preparation

The Accounts have been prepared in accordance with the Occupational Pension Schemes (Requirement to obtain Audited Accounts and a Statement from the Auditor) Regulations 1996 and with the guidelines set out in the Statement of Recommended Practice, Financial Reports of Pension Schemes (Revised May 2007).

The Accounts summarise the transactions of the Fund and deal with the net assets at the disposal of the Trustee. The Accounts do not take account of the obligations to pay pensions and other benefits which fall due after the end of the Fund year. The actuarial position of the Fund, which does take account of such obligations, is dealt with in the extracts from the Summary Funding Statements and certificates by the Actuary on pages 32 to 48 and these Accounts should be read in conjunction with those statements.

2. Accounting policies

(a) Inclusion of income and expenditure

(i) Contributions

Employers' contributions are accounted for in the period to which the corresponding pay relates. Employer deficit funding contributions are accounted for on the due dates on which they are payable in accordance with the schedules of contributions and Recovery Plan under which they are paid.

(ii) Transfers to and from other schemes

Transfer payments in respect of members transferred to and from the Fund during the year are included in the Accounts in accordance with the transfer agreement.

(iii) Benefits payable

Benefits payable are accounted for on the basis of entitlement during the year in accordance with the Rules of the Fund. Where a member has a choice about the form of their benefit, the benefit is accounted for when the member notifies the Trustee of his or her decision as to what form of benefit they will take.

(iv) Investment income

Dividends from quoted securities are credited to income when the investments are declared ex-dividend. Other investment income is accounted for on an accruals basis. Dividends and interest are grossed up for the amount of any taxation recoverable. Investment income arising from the underlying investments of pooled investment vehicles is reinvested within the pooled investment vehicles and reflected in the unit price.

(v) Investment management expenses

Investment management expenses are accounted for on an accruals basis. Performance related investment management expenses are accounted for at the time they become due for payment under the terms of the appropriate Investment Management Agreement.

(vi) Foreign currencies

Balances denominated in foreign currencies are translated using the rate of exchange ruling at the Net Assets Statement date. Asset and liability balances are translated at the bid and offer rates respectively. Transactions denominated in foreign currencies are translated into sterling at the rate ruling at the date of the transaction. Differences arising on investment balances translation are accounted for in the change in market value of investments during then year.

(vii) Additional voluntary contributions (AVCs)

AVCs are accounted for on an accruals basis, in the same way as other contributions, and the resulting investments are included in the net assets statement.

(viii) Depreciation

Expenditure on fixed assets held for own use has been capitalised to reflect the economic usefulness of the assets to the Fund. Depreciation of fixed assets held for own use is provided on a straight-line basis over their estimated useful lives as follows:

Computer equipment - 5 years Furniture - 5 years

Notes to the Accounts (continued)

(b) Valuation of investments

Investments are included at values which are determined as follows:

- (i) UK and foreign securities quoted on a recognised stock exchange are stated at the bid price or last traded price, depending on the convention of the stock exchange on which they are quoted, at the date of the Net Assets Statement;
- (ii) Fixed interest securities are stated at their clean prices (i.e. excluding accrued income). Accrued income is accounted for within investment income:
- (iii) Pooled investment vehicles (managed funds and unit trusts) are stated at the bid price for funds with bid/offer spreads as provided by the investment managers;
- (iv) Unquoted securities are included at fair value estimated by the Trustee based on the advice from the investment manager;
- (v) Derivatives are stated at market value. All gains and losses arising on derivatives contracts are reported with the Change in market value of investments.

Exchange traded derivatives are stated at market values determined using market quoted prices. For exchange traded derivative contracts which are assets, market value is based on quoted bid prices. For exchange traded derivative contracts which are liabilities, market value is based on quoted offer prices.

Over the counter (OTC) derivatives are stated at market value using pricing models and relevant data as at the year-end date.

Forward foreign exchange contracts are valued by determining the gain or loss that would arise from closing the contract at the reporting date by entering into an equal and opposite contract at that date;

- (vi) Short-term deposits are valued at cost at 31 March 2013 taking into account gains or losses on foreign currencies;
- (vii) AVC investments are shown at the values advised by the AVC providers.

3. Contributions receivable

| | 2013 | 2012 |
|------------------------------------|---------|---------|
| | £'000 | £'000 |
| Employers | | |
| Normal | 150,565 | 152,057 |
| Deficit funding | 115,507 | 111,973 |
| | 266,072 | 264,030 |
| Members | | |
| Normal | 42,276 | 41,123 |
| Additional voluntary contributions | 4,718 | 4,075 |
| | 46,994 | 45,198 |
| | | |
| | 313,066 | 309,228 |

Members' contributions are 5% of their contributory pensionable salary and are accounted for when deducted from members' pay. Employers' contributions are a multiple of the members' contributions, subject to fixed cash additions or deductions. Employer contributions are agreed between the Trustee, on the advice of the Actuary, and the Principal Employer following the actuarial valuation which resulted in a change of normal and deficit contributions which took effect from 1 April 2010.

All employers paid their respective contributions in accordance with the schedules of contributions.

Notes to the Accounts (continued)

| 4. Benefits payable | 4. | Benefits | payable |
|---------------------|----|----------|---------|
|---------------------|----|----------|---------|

| 4. | Pensions Commutations and lump sum retirement be Lump sum death benefits (net of those insu | | | 2013 £'000 229,681 43,866 1,152 274,699 | 2012 £'000 217,556 44,659 1,729 263,944 |
|----|---|-----------------------------------|---------------|--|--|
| 5. | Payments to and on account of leav | vers | | | |
| | Individual transfers to other schemes Refunds to members leaving service Payments for members joining state schem | e | | 2013 £'000 2,688 80 59 2,827 | 2012 £'000 2,396 176 140 2,712 |
| 6. | Other payments | | | | |
| | Premiums on term insurance policies | | | 2013 £'000 4,558 | 2012 £'000 4,491 |
| 7. | Administrative expenses | | | | |
| | | 2013 £'000 | 2013 £'000 | 2012 £'000 | 2012 £'000 |
| | Staff costs Payroll Recruitment and training (incl. trustee) | 1,951 17 | 2 *** | 1,924 14 | |
| | Establishment costs | | 1,968 | | 1,938 |
| | Accommodation Computer costs Telecommunications Depreciation | 167 450 17 125 | 750 | 186 394 19 155 | 754 |
| | Professional fees | | 759 | | /34 |
| | Legal fees Audit fees KPMG non-audit fees Actuarial fees Medical fees Other professional fees | 190 92 - 557 44 86 | | 223 93 90 209 39 44 | |
| | Communication | | 969 | | 698 |
| | Distribution Printing | 92 104 | 196 | 71 91 | 162 |
| | Consumables | _ | 1,70 | _ | . 32 |
| | Stationery General | 9 35 | 44 | 7 18 | 25 |
| | | | 3,936 | | 3,577 |
| | | | | | |

Notes to the Accounts (continued)

8. Pension levies

| | 2013 | 2012 |
|--------------------------|-------|-------|
| | £'000 | £'000 |
| Pension Protection Fund | 1,460 | 2,722 |
| Pension Regulator levies | 179 | 221 |
| | 1,639 | 2,943 |

9. Investment income

| | 2013 | 2012 |
|--|--------|------------|
| | £'000 | £'000 |
| Income from fixed interest securities | 23,789 | 28,910 |
| Dividends from equities | 31,303 | 28,894 |
| Income from index-linked securities | 2,718 | 3,718 |
| Income from pooled investment vehicles | 15,646 | 12,737 |
| Income from derivatives | 1,707 | 9,736 |
| Interest on cash deposits | 328 | 419 |
| Income from securities lending | 1,309 | <i>798</i> |
| Other investment income | 12 | 15 |
| | 76,812 | 85,227 |
| | | |

2012

10. Investments

a) Reconciliation of investments held at beginning and end of year

| | Value at 1 April 2012 | Purchases at cost & derivative payments | Sale proceeds & derivative receipts | Change in Market Value | Value at 31 March 2013 |
|------------------------------|-----------------------------|--|--|------------------------------|------------------------------|
| | £'000 | £'000 | £'000 | £'000 | £'000 |
| Fixed interest securities | 643,821 | 1,174,950 | 1,291,028 | 44,824 | 572,567 |
| Equities | 1,203,085 | 626,068 | 611,589 | 203,207 | 1,420,771 |
| Index-linked securities | 119,619 | 10,790 | 128,699 | 260 | 1,970 |
| Pooled investment vehicles | 3,900,734 | 1,299,555 | 1,019,936 | 537,891 | 4,718,244 |
| Derivative contracts | 28,819 | - | 15,919 | (38,110) | (25,210) |
| AVC investments | 40,932 | 4,777 | 4,079 | 3,754 | 45,384 |
| | 5,937,010 | 3,116,140 | 3,071,250 | 751,826 | 6,733,726 |
| Cash deposits | 69,848 | | | | 107,861 |
| Other investment assets | 29,980 | | | | 26,110 |
| Other investment liabilities | (33,328) | | | | (10,070) |
| Total net investments | 6,003,510 | | | | 6,857,627 |

The change in market value of investments during the year comprises all increases and decreases in the market value of investments held at any time during the year, including profits and losses realised on sales of investments during the year.

Transaction costs are included in the cost of purchases and sales proceeds. Transaction costs include costs charged directly to the scheme such as fees, commissions and stamp duty. Transaction costs incurred during the year amounted to £1,715,000 (2012: £1,939,000). In addition to the transaction costs disclosed above, indirect costs are incurred through the bid-offer spread on investment within pooled investment vehicles. The amount of indirect costs is not separately identified.

Notes to the Accounts (continued)

b) Details of investments held at year end

| | 2013 £'000 | 2013 £'000 | 2012 £'000 | 2012 £'000 |
|---|--|---------------|--|---------------|
| Fixed interest securities UK public sector quoted UK corporate quoted Overseas public sector quoted Overseas corporate quoted | 29,214 73,358 233,648 236,347 | | 82,068 386,499 70,775 104,479 | |
| | | 572,567 | | 643,821 |
| Equities | | | | |
| UK quoted | 107,628 | | 118,994 | |
| Overseas quoted | 1,313,143 | 1,420,771 | 1,084,091 | 1,203,085 |
| | | .,,. | | .,, |
| Index-linked securities UK public sector quoted | _ | | 119,619 | |
| Overseas public sector quoted | 1,970 | | | |
| | | 1,970 | | 119,619 |
| Pooled investment vehicles Managed funds | | | | |
| Fixed interest - UK | 950,178 | | 903,552 | |
| Fixed interest - Overseas Index-linked - UK | 242,239 240,253 | | 10 222,378 | |
| Equities – UK | 2,228,672 | | 2,094,648 | |
| Other - UK | 181,180 | | 178,591 | |
| Other - Overseas | 874,048 | | 499,884 | |
| Unit trusts Other - UK | 52 | | 49 | |
| Property - UK | 1,622 | | 1,622 | |
| | | 4,718,244 | | 3,900,734 |
| Derivative assets | | | | |
| Futures – exchange traded | 520 | | 426 | |
| Swaps - OTC Forward FX - OTC | 2,277 17,701 | | 2,190 34,252 | |
| Options - exchange traded | 17,701 | | 558 | |
| , , | | 20,498 | | 37,426 |
| Cash deposits | | | | |
| Sterling deposits | 30,866 | | 46,503 | |
| Foreign currency deposits | 76,995 | | 23,345 | |
| | | 107,861 | | 69,848 |
| Other investment asset balances | | | | |
| Amounts due from broker | 2,561 | | 3,469 | |
| Outstanding trades Outstanding dividend entitlements | 9,125 | | 7,786 | |
| and recoverable withholding tax | 14,424 | | 18,725 | |
| | | 26,110 | | 29,980 |
| AVC investments | | 45,384 | | 40,932 |
| Total investment assets | | 6,913,405 | | 6,045,445 |

Notes to the Accounts (continued)

| | 2013 | 2013 | 2012 | 2012 |
|-------------------------------------|----------|-----------|----------|-----------|
| | £'000 | £'000 | £'000 | £'000 |
| Derivative liabilities | | | | |
| Futures – exchange traded | (818) | | (144) | |
| Swaps – OTC | (1,428) | | (3,203) | |
| Forward FX – OTC | (43,462) | | (5,077) | |
| Options - exchange traded | - | | (183) | |
| | | (45,708) | | (8,607) |
| Other investment liability balances | | | | |
| Amounts due to broker | (1,914) | | (1,321) | |
| Outstanding trades | (5,461) | | (29,110) | |
| Accrued expenses | (2,695) | | (2,897) | |
| | | (10,070) | | (33,328) |
| Total investment liabilities | | (55,778) | | (41,935) |
| Total net investments | | 6,857,627 | | 6,003,510 |

c) Pooled investment vehicles

The Fund's investment in the following managed funds represented more than 5% of the net investment assets at the 31 March 2013:

| | £'000 | % of Net Assets |
|---|---------|-----------------|
| Legal & General North America Equity Index | 792,282 | 12% |
| Legal & General LDI Portfolio implementation | 744,018 | 11% |
| Legal & General UK Equity Index | 640,325 | 9% |
| Legal & General World Emerging Markets Equity Index | 342,818 | 5% |

d) Derivative assets

The Trustee has authorised the use of derivatives by some of their investment managers as part of their investment strategy for the pension scheme. The main objectives for the use of key classes of derivatives and the policies followed during the year are summarised as follows:

Futures

The Fund had exchange-traded UK and overseas bond index futures outstanding at the year end as follows:

| Nature | Bought /Sold | Nominal amount | Duration | Asset value at year end | Liability value at year end |
|-----------------------------------|--------------|-------------------|------------|-------------------------|-----------------------------------|
| | | £'000 | | £'000 | £'000 |
| UK Long Gilt | Bought | 48 | June 2013 | 153 | - |
| German Bonds | Bought | 484 | June 2013 | 199 | (4) |
| German Bonds | Sold | (102) | June 2013 | 4 | (128) |
| Japanese Bonds | Sold | (45) | June 2013 | - | (106) |
| US Bonds | Bought | 2,300 | June 2013 | 137 | (45) |
| US Bonds | Sold | (1,540) | June 2013 | - | (521) |
| Euribor Interest Rate – 3 month | Bought | 249 | March 2014 | - | (14) |
| Sterling Interest Rate – 3 month | Sold | (476) | March 2014 | 21 | - |
| Eurodollar Time Deposit – 3 month | Bought | 181 | June 2016 | 6 | - |
| | | | · - | 520 | (818) |

Notes to the Accounts (continued)

Interest rate and credit default swaps

Interest rate swaps to hedge the interest rate risk were undertaken as part of the Fund's investment strategy to enhance returns and facilitate efficient portfolio management. The Fund had derivative contracts outstanding at the year end relating to its fixed interest investment portfolio. These contracts are traded over the counter. The details are:

| Nature | Country | Nominal amount | Currency | Duration | Asset value at year end | Liability value at year end |
|----------------------|--------------|----------------|----------|-----------|-------------------------|-----------------------------------|
| | | £ | | | £'000 | £'000 |
| Interest rate swaps | Australia | 16,370,000 | AUD | 2018-2023 | - | (172) |
| | Brazil | 99,930,000 | BRL | 2014-2016 | 24 | (109) |
| | Canada | 51,500,000 | CAD | 2016-2035 | 165 | (38) |
| | Europe | 106,360,000 | EUR | 2015-2043 | 503 | (414) |
| | Japan | 2,893,290,000 | JPY | 2016-2023 | 20 | (124) |
| | Mexico | 44,690,000 | MXN | 2032 | 127 | - |
| | New Zealand | 7,950,000 | NZD | 2018-2023 | 53 | (3) |
| | Norway | 49,290,000 | NOK | 2018-2022 | 5 | (2) |
| | South Africa | 81,090,000 | ZAR | 2016 | 12 | - |
| | South Korea | 10,230,750,000 | KRW | 2022 | - | (52) |
| | Sweden | 49,030,000 | SEK | 2018-2023 | 17 | (74) |
| | Switzerland | 11,750,000 | CHF | 2022-2023 | 15 | (39) |
| | UK | 44,110,000 | GBP | 2016-2043 | 39 | (96) |
| | USA | 108,270,000 | USD | 2015-2023 | 667 | (56) |
| Credit default swaps | USA | 68,700,000 | USD | 2014-2017 | 630 | (249) |
| | | | | _ | 2,277 | (1,428) |

Forward foreign exchange

In order to maintain appropriate diversification of investments within the portfolio and take advantage of overseas investment returns a proportion of the underlying investment portfolio is invested overseas. To balance the risk of investing in foreign currencies whilst having an obligation to settle benefits in Sterling, a currency hedging programme, using forward foreign exchange contracts, has been put in place to reduce the currency exposure of these overseas investment to the targeted level.

The Fund had open FX contracts at the year end as follows:

| Contract | Settlement date | Currency bought | Currency sold | Asset value at year end £'000 | Liability value at year end £'000 |
|-------------|--------------------|--------------------|------------------|-------------------------------|--|
| Forward OTC | 1 month | Various | Various | 5,094 | (11,179) |
| Forward OTC | 2 months | Various | Various | 1,329 | (8,072) |
| Forward OTC | 3 months | Various | Various | 5,095 | (11,566) |
| Forward OTC | 4 months | Various | Various | 188 | (8,462) |
| Forward OTC | 5 months | Various | Various | 712 | (2,661) |
| Forward OTC | 6 months | Various | Various | 3,104 | (73) |
| Forward OTC | 9 months | Various | Various | 2,179 | (1,449) |
| | | | | 17,701 | (43,462) |

Notes to the Accounts (continued)

e) AVC investments

During the year Standard Life, Clerical Medical and Equitable Life had delegated responsibility for the investment and administration of the Fund's Additional Voluntary Contribution (AVC) plan. Members' contributions are deducted from their pay by the employers and are paid directly to the providers, where they are invested on behalf of the individuals concerned and in accordance with their instructions to provide additional pension benefits, within the Scheme limits. Each member contributing to the AVC plan receives an annual benefit statement of their account. The aggregate amounts of AVC investments at the year end are as follows:

| | 2013 | 2012 |
|------------------|--------|--------|
| | £'000 | £'000 |
| Standard Life | 27,591 | 22,810 |
| Equitable Life | 10,232 | 10,468 |
| Clerical Medical | 7,561 | 7,654 |
| | 45,384 | 40,932 |

f) Securities lending

The Fund lends certain fixed interest and equity securities under a Trustee approved securities lending programme. At the 31 March 2013 £111.6m of investments were loaned comprising £71.8m overseas equities, £36.6m overseas fixed interest securities and £3.2m UK equities. Collateral of £120.3m was held at the 31 March 2013 in the form of cash of £45.4m and non-cash of £74.9m (2012: £131.7m loaned against £142.2m collateral).

g) Self investment

There were no employer-related investments at any time during the year ended 31 March 2013.

11. Investment management expenses

| | 2013 | 2012 |
|--|--------|-------|
| | £'000 | £'000 |
| Administration, management and custody | 10,829 | 8,812 |
| Performance measurement services | 45 | 36 |
| Other advisory services | 934 | 691 |
| | 11,808 | 9,539 |

Investment management expenses have increased following the implementation of revisions to the investment strategy which has resulted in an increase of managers and attributed fees and as a result of the increase in the value of investment assets.

12. Fixed assets held for own use

| | Computer equipment | Furniture | Total |
|---|-----------------------|-----------|---------|
| | £'000 | £'000 | £'000 |
| Cost at 1 April 2012 | 1,864 | 72 | 1,936 |
| Additions | 3 | - | 3 |
| Withdrawals | (29) | (27) | (56) |
| Cost at 31 March 2013 | 1,838 | 45 | 1,883 |
| Accumulated depreciation at 1 April 2012 | (1,558) | (72) | (1,630) |
| Depreciation charge for the year | (125) | - | (125) |
| Withdrawals | 29 | 27 | 56 |
| Accumulated depreciation at 31 March 2013 | (1,654) | (45) | (1,699) |
| Net book value at 1 April 2012 | 306 | | 306 |
| Net book value at 31 March 2013 | 184 | | 184 |

Notes to the Accounts (continued)

13. Current assets

| 13. Carrent assets | 2013 | 2012 |
|--|--------|---------------------------------------|
| | £'000 | £'000 |
| Debtors | | |
| Contributions due from employer in respect of: | | |
| Employer | 554 | 11,862 |
| Employee | _ | 13 |
| Prepayments and accrued income | 13,154 | 12,712 |
| | 13,708 | 24,587 |
| Cash balances | 6,171 | 15,621 |
| | 19,879 | 40,208 |
| 14. Current liabilities | | |
| | 2013 | 2012 |
| | £'000 | £'000 |
| Creditors | 2 000 | 2 000 |
| Unpaid benefits | 4,174 | 3,810 |
| Accrued expenses and deferred income | 3,171 | 12,237 |
| · | 7,345 | 16,047 |
| Bank overdrafts | 682 | 936 |
| | 8,027 | 16,983 |
| | | · · · · · · · · · · · · · · · · · · · |

Bank overdrafts represent payments submitted and cheques drawn but not presented for payment by 31 March 2013. Interest is not payable on these sums.

15. Related parties

The Fund has received contributions in respect of Directors of the Trustee who are also members of the Fund. The Fund has paid benefits to Directors of the Trustee who are also beneficiaries of the Fund.

Transport for London pays administration expenses behalf of the Fund and subsequently recharges these to the Fund. At 31 March 2013, £585,000 (2012: £412,000) has been included in creditors in respect of administration expenses and fixed asset expenditure rechargeable to the Fund.

All of the above transactions are in accordance with the Trust Deed and Rules of the Fund.

Statement of Trustee's Responsibilities in respect of Contributions

The Fund's Trustee is responsible under pensions legislation for ensuring that there is prepared, maintained and from time to time revised the schedules of contributions showing the rates of contributions payable towards the fund by or on behalf of the employer and the active members of the fund and the dates on or before which such contributions are to be paid. The Fund's Trustee is also responsible for keeping records of contributions received and for procuring that contributions are made to the fund in accordance with the schedules.

Trustee's Summary of Contributions payable under the Schedules in respect of the fund year ended 31 March 2013

This Summary of Contributions has been prepared by, or on behalf of, and is the responsibility of the Fund's Trustee. It sets out the employer and member contributions payable to the Fund under the schedules of contributions certified by the Scheme Actuary on the 16 March 2010 and 19 May 2010 in respect of the Fund year ended 31 March 2013. The Fund auditor reports on contributions payable under the schedules in the Auditor's statement about contributions.

Contributions payable under the schedules in respect of the Fund year

| | £'000 |
|---|---------|
| Employers | |
| Normal contributions | 150,565 |
| Deficit funding | 115,507 |
| Members | |
| Normal contributions | 42,276 |
| Contributions payable under the schedules (as reported on by the Fund auditors) | 308,348 |
| Reconciliation of contributions payable under the schedules of contributions reported in the Accounts in respect of the Fund year | £,000 |
| Contributions payable under the schedules (as above) | 308,348 |
| Contributions payable in addition to those due under the schedules (and not reported on by the Fund auditors) | |
| Member additional voluntary contributions | 4,718 |
| Total contributions reported in the accounts | 313,066 |

This Report was approved by the Board of Directors of the TfL Trustee Company Limited on 9 July 2013 and was signed on their behalf by:

M Antoniou JH Knowles

Directors

TfL Trustee Company Limited

Summary Funding Statements and Actuary's Certificates

Pages 33 to 40 contain extracts from the 2013 Summary Funding Statements. There is a separate statement for each section of the Fund.

Pages 41 to 48 contain a formal certificate for each section provided by the Scheme Actuary to the effect that, in his opinion:

- When the certificates were given, the contributions shown in the section's schedule of contributions were expected to be sufficient to meet the "statutory funding objective" by the end of the period covered by the schedule;
- The schedule is consistent with the section's Statement of Funding Principles.

The "statutory funding objective" is that the value of the section's assets is at least equal to the value of its past service liabilities assessed as described in the section's Statement of Funding Principles.

Capgemini UK plc Section

Extract from the 2013 Summary Funding Statement

The last ongoing funding valuation

The most recent funding valuation showed that, on 31 March 2012, the funding position of the Section was as follows:

Assets £0.740 million

Amount needed to provide benefits earned to 31 March 2012 £0.647 million

Surplus £0.093 million

Funding level 114%

Regular contributions (from members and the employer) are intended to cover the cost of benefits for future service. Regular employer contributions from 1 April 2013 are 27.65% of pensionable pay for all members of the Section. The surplus will be amortised by reducing employer contributions by £10,850 a year over a period of 10 years from 1 April 2013.

In the last summary funding statement it was stated that the ongoing funding level as at 31 March 2009 was 85% with a shortfall of £0.067 million. The improvement in the funding position between 31 March 2009 and 31 March 2012 was due primarily to good investment returns, contributions paid into the Section being more than the cost of new benefit accrual and lower salary increases than had been assumed, partly offset by the effect of changes to the valuation assumptions.

The estimated additional amount needed on 31 March 2012 to ensure that all members' benefits could have been paid in full if the Section had started winding up was around £0.426 million. This calculation assumes all benefits would be secured with an insurance company. The Trustee is required by law to provide you with this information. It does not imply that there is any intention of winding up the Section.

Next funding valuation

The next formal valuation is as at 31 March 2015.

Composite Section

Extract from the 2013 Summary Funding Statement

The last ongoing funding valuation

The most recent funding valuation showed that, on 31 March 2012, the funding position of the Section was as follows:

Assets £0.810 million

Amount needed to provide benefits earned to 31 March 2012 £0.753 million

Surplus £0.057 million

Funding level 108%

Regular contributions (from members and the employers) are intended to cover the cost of benefits for future service. Regular employer contributions from 1 April 2013 are 26.90% of pensionable pay for all members of the Section. The surplus will be amortised be reducing contributions paid by Tribal Technology Limited ("Tribal") by £12,700 a year over a period of 10 years from 1 April 2013 and by increasing the contributions paid by the British Transport Police Authority ("BTPA") by £2,583 a month during the period from 1 April 2013 to 31 October 2013.

In the last summary funding statement it was stated that the ongoing funding level as at 31 March 2009 was 78% with a shortfall of £0.254 million. The improvement in the funding position between 31 March 2009 and 31 March 2012 was due primarily to good investment returns, contributions paid into the Section being more than the cost of new benefit accrual and lower salary increases than had been assumed, partly offset by the effect of changes to the valuation assumptions.

The estimated additional amount needed on 31 March 2012 to ensure that all members' benefits could have been paid in full if the Section had started winding up was around £0.738 million. This calculation assumes all benefits would be secured with an insurance company. The Trustee is required by law to provide you with this information. It does not imply that there is any intention of winding up the Section.

Next funding valuation

The next formal valuation is as at 31 March 2015.

Cubic Transportation Systems Limited Section

Extract from the 2013 Summary Funding Statement

The last ongoing funding valuation

The most recent funding valuation showed that, on 31 March 2012, the funding position of the Section was as follows:

Assets £6.383 million

Amount needed to provide benefits earned to 31 March 2012 £6.009 million

Surplus £0.374 million

Funding level 106%

Regular contributions (from members and the employer) are intended to cover the cost of benefits for future service. Regular employer contributions from 1 April 2013 are 30.15% of pensionable pay for all members of the Section. The surplus will be amortised by reducing employer contributions by £41,800 a year over a period of 10 years from 1 April 2013.

In the last summary funding statement it was stated that the ongoing funding level as at 31 March 2009 was 79% with a shortfall of £0.895 million. The improvement in the funding position between 31 March 2009 and 31 March 2012 was due primarily to good investment returns, contributions paid into the Section being more than the cost of new benefit accrual and lower salary increases than had been assumed, partly offset by the effect of changes to the valuation assumptions.

The estimated additional amount needed on 31 March 2012 to ensure that all members' benefits could have been paid in full if the Section had started winding up was around £5.182 million. This calculation assumes all benefits would be secured with an insurance company. The Trustee is required by law to provide you with this information. It does not imply that there is any intention of winding up the Section.

Next funding valuation

The next formal valuation is as at 31 March 2015.

HP Enterprise Services UK Limited Section

Extract from the 2013 Summary Funding Statement

This section was formerly known as the Electronic Data Systems Limited Section

The last ongoing funding valuation

The most recent funding valuation showed that, on 31 March 2012, the funding position of the Section was as follows:

Assets £3.055 million

Amount needed to provide benefits earned to 31 March 2012 £2.373 million

Surplus £0.682 million

Funding level 129%

Regular contributions (from members and the employer) are intended to cover the cost of benefits for future service. Regular employer contributions from 1 April 2013 are 30.05% of pensionable pay for all members of the Section. The surplus will be amortised by reducing employer contributions by £86,200 a year over a period of 10 years from 1 April 2013.

In the last summary funding statement it was stated that the ongoing funding level as at 31 March 2009 was 70% with a shortfall of £0.762 million. The improvement in the funding position between 31 March 2009 and 31 March 2012 was due primarily to good investment returns, contributions paid into the Section being more than the cost of new benefit accrual and lower salary increases than had been assumed, partly offset by the effect of changes to the valuation assumptions.

The estimated additional amount needed on 31 March 2012 to ensure that all members' benefits could have been paid in full if the Section had started winding up was around £2.099 million. This calculation assumes all benefits would be secured with an insurance company. The Trustee is required by law to provide you with this information. It does not imply that there is any intention of winding up the Section.

Next funding valuation

Public Sector Section

Extract from the 2013 Summary Funding Statement

The last ongoing funding valuation

The most recent funding valuation showed that, on 31 March 2012, the funding position of the Section was as follows:

Assets £5,796 million

Amount needed to provide benefits earned to 31 March 2012 £6,495 million

Shortfall £699 million

Funding level 89%

As a result TfL agreed to pay deficit contributions of 10.60% of pensionable pay from 1 April 2013 to 31 March 2020 and, on or before 31 March 2018, a lump sum of £37.8 million increased in line with the increase in RPI between September 2008 and September 2017. These amounts took account of contributions, benefit accruals, expenses and interest after the valuation date. These deficit payments are in addition to regular contributions (from members and the employer) which are intended to cover the cost of benefits for future service. Regular employer contributions from 1 April 2013 are 20.40% of pensionable pay for all members of the Section.

The estimated additional amount needed on 31 March 2012 to ensure that all members' benefits could have been paid in full if the Section had started winding up was around £7,288 million. This calculation assumes all benefits would be secured with an insurance company. The Trustee is required by law to provide you with this information. It does not imply that there is any intention of winding up the Section.

Change in funding position

In the last summary funding statement it was stated that the ongoing funding level as at 31 March 2011 was estimated to be 89% with a shortfall of £664 million. The deterioration in the funding position between 31 March 2011 and 31 March 2012 was due primarily to investment returns being lower than assumed and an increase in the value of liabilities that resulted from lower prospective investment returns, partly offset by contributions paid into the Section exceeding the estimated cost of new benefit accrual, lower than expected salary increases and the effect of changes to the valuation assumptions.

Next funding valuation

Thales Transport and Security Limited Section

Extract from the 2013 Summary Funding Statement

The last ongoing funding valuation

The most recent funding valuation showed that, on 31 March 2012, the funding position of the Section was as follows:

Assets £0.545 million

Amount needed to provide benefits earned to 31 March 2012 £0.526 million

Surplus £0.019 million

Funding level 104%

Regular contributions (from members and the employer) are intended to cover the cost of benefits for future service. Regular employer contributions from 1 April 2013 are 24.25% of pensionable pay for all members of the Section. The surplus will be amortised by reducing employer contributions by £1,900 a year over a period of 10 years from 1 April 2013.

In the last summary funding statement it was stated that the ongoing funding level as at 31 March 2009 was 88% with a shortfall of £0.036 million. The improvement in the funding position between 31 March 2009 and 31 March 2012 was due primarily to good investment returns, contributions paid into the Section being more than the cost of new benefit accrual and lower salary increases than had been assumed, partly offset by the effect of changes to the valuation assumptions.

The estimated additional amount needed on 31 March 2012 to ensure that all members' benefits could have been paid in full if the Section had started winding up was around £0.604 million. This calculation assumes all benefits would be secured with an insurance company. The Trustee is required by law to provide you with this information. It does not imply that there is any intention of winding up the Section.

Next funding valuation

Tube Lines Limited Section

Extract from the 2013 Summary Funding Statement

The last ongoing funding valuation

The most recent funding valuation showed that, on 31 March 2012, the funding position of the Section was as follows:

Assets £174.1 million

Amount needed to provide benefits earned to 31 March 2012 £215.0 million

Shortfall £40.9 million

Funding level 81%

As a result Tube Lines Limited ("Tube Lines") agreed to pay £1.046 million per month in the period 1 April 2013 to 31 October 2015, increased each 1 April from 1 April 2014 by the percentage increase (if any) in the RPI over the year to the previous September. These amounts took account of contributions, benefit accruals, expenses and interest after the valuation date. These deficit payments are in addition to regular contributions (from members and the employer) which are intended to cover the cost of benefits for future service. Regular employer contributions from 1 April 2013 are 23.15% of pensionable pay for all members of the Section.

The estimated additional amount needed on 31 March 2012 to ensure that all members' benefits could have been paid in full if the Section had started winding up was around £335.3 million. This calculation assumes all benefits would be secured with an insurance company. The Trustee is required by law to provide you with this information. It does not imply that there is any intention of winding up the Section.

Changes in funding position

In the last summary funding statement it was stated that the ongoing funding level as at 31 March 2011 was estimated to be 70% with a shortfall of £66 million. The improvement in the funding position between 31 March 2011 and 31 March 2012 was due primarily to contributions paid into the Section exceeding the estimated cost of new benefit accrual and investment returns exceeding the increase in the value of liabilities (that resulted from changes in financial conditions and valuation assumptions).

Next funding valuation

TfL Pension Fund

UK Power Networks Services Powerlink Limited Section

Extract from the 2013 Summary Funding Statement

This section was formerly known as the EDF Energy Powerlink Limited Section

The last ongoing funding valuation

The most recent funding valuation showed that, on 31 March 2012, the funding position of the Section was as follows:

Assets £45.04 million

Amount needed to provide benefits earned to 31 March 2012 £42.04 million

Surplus £3.00 million

Funding level 107%

Regular contributions (from members and the employer) are intended to cover the cost of benefits for future service. Regular employer contributions from 1 September 2013 are 26.60% of pensionable pay for all members of the Section. The surplus will be amortised by reducing employer contributions by £393,100 per year over a period of 10 years from 1 September 2013.

The estimated additional amount needed on 31 March 2012 to ensure that all members' benefits could have been paid in full if the Section had started winding up was around £40.13 million. This calculation assumes all benefits would be secured with an insurance company. The Trustee is required by law to provide you with this information. It does not imply that there is any intention of winding up the Section.

Change in funding position

In the last summary funding statement it was stated that the ongoing funding level as at 31 March 2011 was estimated to be 107% with a surplus of £2.6 million. The improvement in the funding position between 31 March 2011 and 31 March 2012 was due primarily to investment returns exceeding the increase in the value of liabilities (that resulted from changes in financial conditions and changes in valuation assumptions).

Next funding valuation

Name of section: TfL Pension Fund – Cappemini UK plc Section

Adequacy of rates of contributions

1. I certify that, in my opinion, the rates of contributions shown in this schedule of contributions are such that the statutory funding objective could have been expected on 31 March 2012 to continue to be met for the period for which the schedule is to be in force.

Adherence to statement of funding principles

2. I hereby certify that, in my opinion, this schedule of contributions is consistent with the Statement of Funding Principles dated 1 May 2013.

The certification of the adequacy of the rates of contributions for the purpose of securing that the statutory funding objective can be expected to be met is not a certification of their adequacy for the purpose of securing the Section's liabilities by the purchase of annuities, if the Section were to be wound up.

R V Williams Towers Watson Limited

Fellow of the Institute of and Faculty of Actuaries Watson House

London Road

Date 17 May 2013 Reigate
Surrey

RH2 9PO

Name of section: TfL Pension Fund - Composite Section

Adequacy of rates of contributions

1. I certify that, in my opinion, the rates of contributions shown in this schedule of contributions are such that the statutory funding objective could have been expected on 31 March 2012 to continue to be met for the period for which the schedule is to be in force.

Adherence to statement of funding principles

2. I hereby certify that, in my opinion, this schedule of contributions is consistent with the Statement of Funding Principles dated 1 May 2013.

The certification of the adequacy of the rates of contributions for the purpose of securing that the statutory funding objective can be expected to be met is not a certification of their adequacy for the purpose of securing the Section's liabilities by the purchase of annuities, if the Section were to be wound up.

R V Williams Towers Watson Limited

Fellow of the Institute of and Faculty of Actuaries Watson House

London Road

Date 17 May 2013 Reigate
Surrey

RH2 9PO

Name of section: TfL Pension Fund – Cubic Transportation Systems Limited Section

Adequacy of rates of contributions

1. I certify that, in my opinion, the rates of contributions shown in this schedule of contributions are such that the statutory funding objective could have been expected on 31 March 2012 to continue to be met for the period for which the schedule is to be in force.

Adherence to statement of funding principles

2. I hereby certify that, in my opinion, this schedule of contributions is consistent with the Statement of Funding Principles dated 1 May 2013.

The certification of the adequacy of the rates of contributions for the purpose of securing that the statutory funding objective can be expected to be met is not a certification of their adequacy for the purpose of securing the Section's liabilities by the purchase of annuities, if the Section were to be wound up.

R V Williams Towers Watson Limited

Fellow of the Institute of and Faculty of Actuaries Watson House

London Road

Date 17 May 2013 Surrey

RH2 9PO

Reigate

Name of section: TfL Pension Fund – HP Enterprise Services UK Limited Section

Adequacy of rates of contributions

I certify that, in my opinion, the rates of contributions shown in this schedule of contributions are such that the statutory funding objective could have been expected on 31 March 2012 to continue to be met for the period for which the schedule is to be in force.

Adherence to statement of funding principles

I hereby certify that, in my opinion, this schedule of contributions is consistent with the Statement of Funding Principles dated 1 May 2013.

The certification of the adequacy of the rates of contributions for the purpose of securing that the statutory funding objective can be expected to be met is not a certification of their adequacy for the purpose of securing the Section's liabilities by the purchase of annuities, if the Section were to be wound up.

R V Williams Towers Watson Limited

Fellow of the Institute of and Faculty of Actuaries **Watson House**

London Road

Reigate Date 17 May 2013

Surrey

RH2 9PO

Name of section: TfL Pension Fund – Public Sector Section

Adequacy of rates of contributions

I certify that, in my opinion, the rates of contributions shown in this schedule of contributions are such that the statutory funding objective could have been expected on 31 March 2012 to be met by the end of the period specified in the recovery plan dated 1 May 2013.

Adherence to statement of funding principles

I hereby certify that, in my opinion, this schedule of contributions is consistent with the Statement of Funding Principles dated 1 May 2013.

The certification of the adequacy of the rates of contributions for the purpose of securing that the statutory funding objective can be expected to be met is not a certification of their adequacy for the purpose of securing the Section's liabilities by the purchase of annuities, if the Section were to be wound up.

R V Williams Towers Watson Limited

Fellow of the Institute of and Faculty of Actuaries **Watson House**

London Road

Reigate Date 17 May 2013

Surrey

Name of section: TfL Pension Fund – Thales Transport and Security Limited Section

Adequacy of rates of contributions

1. I certify that, in my opinion, the rates of contributions shown in this schedule of contributions are such that the statutory funding objective could have been expected on 31 March 2012 to continue to be met for the period for which the schedule is to be in force.

Adherence to statement of funding principles

2. I hereby certify that, in my opinion, this schedule of contributions is consistent with the Statement of Funding Principles dated 1 May 2013.

The certification of the adequacy of the rates of contributions for the purpose of securing that the statutory funding objective can be expected to be met is not a certification of their adequacy for the purpose of securing the Section's liabilities by the purchase of annuities, if the Section were to be wound up.

R V Williams Towers Watson Limited

Fellow of the Institute of and Faculty of Actuaries Watson House

London Road

Date 17 May 2013 Surre

Reigate Surrey

Name of section: TfL Pension Fund – Tube Lines Limited Section

Adequacy of rates of contributions

1. I certify that, in my opinion, the rates of contributions shown in this schedule of contributions are such that the statutory funding objective could have been expected on 31 March 2012 to be met by the end of the period specified in the recovery plan dated 1 May 2013.

Adherence to statement of funding principles

2. I hereby certify that, in my opinion, this schedule of contributions is consistent with the Statement of Funding Principles dated 1 May 2013.

The certification of the adequacy of the rates of contributions for the purpose of securing that the statutory funding objective can be expected to be met is not a certification of their adequacy for the purpose of securing the Section's liabilities by the purchase of annuities, if the Section were to be wound up.

R V Williams Towers Watson Limited

Fellow of the Institute of and Faculty of Actuaries Watson House

London Road

Date 17 May 2013 Reigate
Surrey

Name of section: TfL Pension Fund – UK Power Networks Services Powerlink Limited Section

Adequacy of rates of contributions

1. I certify that, in my opinion, the rates of contributions shown in this schedule of contributions are such that the statutory funding objective could have been expected on 31 March 2012 to continue to be met for the period for which the schedule is to be in force.

Adherence to statement of funding principles

2. I hereby certify that, in my opinion, this schedule of contributions is consistent with the Statement of Funding Principles dated 1 May 2013.

The certification of the adequacy of the rates of contributions for the purpose of securing that the statutory funding objective can be expected to be met is not a certification of their adequacy for the purpose of securing the Section's liabilities by the purchase of annuities, if the Section were to be wound up.

R V Williams Towers Watson Limited

Fellow of the Institute of and Faculty of Actuaries Watson House

London Road

Date 17 May 2013 Reigate
Surrey

Independent Auditor's Statement about Contributions to the Trustee of the TfL Pension Fund

We have examined the summary of contributions payable under the schedules of contributions to the TfL Pension Fund in respect of the Fund year ended 31 March 2013 which is set out on page 31.

This statement is made solely to the Fund's Trustee, in accordance with the Pensions Act 1995 and Regulations made thereunder. Our work has been undertaken so that we might state to the Fund's Trustee those matters we are required to state to it in an auditor's statement about contributions and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Fund's Trustee, for our work, for this statement, or for the opinions we have formed.

Respective responsibilities of the Trustee and Auditor

As explained more fully in the Statement of Trustee's Responsibilities set out on page 8, the Fund's Trustee is responsible for ensuring that there is prepared, maintained and from time to time revised a schedule of contributions showing the rates and due dates of certain contributions payable towards the Fund by or on behalf of the employer and the active members of the Fund. The trustee is also responsible for keeping records in respect of contributions received in respect of active members of the Fund and for monitoring whether contributions are made to the Fund by the employer in accordance with the schedule of contributions.

It is our responsibility to provide a statement about contributions paid under the schedule of contributions to the Fund and to report our opinion to you.

Scope of work on statement about contributions

Our examination involves obtaining evidence sufficient to give reasonable assurance that contributions reported in the summary of contributions have in all material respects been paid at least in accordance with the schedule of contributions. This includes an examination, on a test basis, of evidence relevant to the amounts of contributions payable to the Fund and the timing of those payments under the schedule of contributions.

Statement about contributions payable under the schedules of contributions

In our opinion contributions for the Fund year ended 31 March 2013 as reported in the summary of contributions and payable under the schedule of contributions have in all material respects been paid at least in accordance with the schedules of contributions certified by the actuary on the 16 March 2010 and 19 May 2010.

Gareth Horner for and on behalf of KPMG LLP, Statutory Auditor *Chartered Accountants*

15 Canada Square Canada Wharf London E14 5GL

9 July 2013

TfL Pension Fund

Participating Employers' Unit Holdings and Asset Values Statement

The Fund is structured into a series of financially segregated sections, comprising a composite section for the ongoing public sector employees (including responsibility for all pensioners and deferred pensioners) and individual sections for each of the private sector employees. The Fund's main investment portfolio is unitised for accounting purposes. The participating employers' unit entitlements and unit values as determined under Rule 2C of the Fund are shown below.

| | Equity Fund | | | |
|-----------------------------------|---------------------|-----------|---------------------|-----------|
| | As at 31 March 2013 | | As at 31 March 2012 | |
| | Units | £'000s | Units | £'000s |
| Participating Employer | | | | |
| Public Sector Section | 2,073,292,972 | 3,514,161 | 2,209,423,010 | 3,233,015 |
| Tube Lines Limited | 73,160,839 | 124,005 | 68,816,917 | 100,699 |
| Capgemini UK plc | 320,087 | 543 | 318,387 | 466 |
| Cubic Transportation Systems Ltd | 2,788,050 | 4,726 | 2,879,754 | 4,214 |
| Composite Section | 242,604 | 411 | 348,254 | 510 |
| HP Enterprise Services UK Ltd | 1,300,448 | 2,204 | 1,394,861 | 2,041 |
| Thales Transport and Security Ltd | 238,683 | 405 | 233,969 | 342 |
| UK Power Networks Services | 18,382,575 | 31,158 | 19,355,348 | 28,322 |
| | 2,169,726,258 | 3,677,613 | 2,302,770,500 | 3,369,609 |
| | | | | |

The Equity Fund unit price at the year-end was £1.694966108 (2012 £1.463284604)

| | Bond Fund | | | |
|-----------------------------------|---------------------|-----------|---------------------|-----------|
| | As at 31 March 2013 | | As at 31 March 2012 | |
| | Units | £'000s | Units | £'000s |
| Participating Employer | | | | |
| Public Sector Section | 453,284,039 | 1,037,780 | 464,428,011 | 959,398 |
| Tube Lines Limited | 14,941,594 | 34,208 | 13,447,320 | 27,779 |
| Capgemini UK plc | 139,173 | 319 | 132,454 | 273 |
| Cubic Transportation Systems Ltd | 1,212,238 | 2,775 | 1,198,023 | 2,475 |
| Composite Section | 105,484 | 242 | 144,879 | 299 |
| HP Enterprise Services UK Ltd | 565,432 | 1,294 | 580,284 | 1,199 |
| Thales Transport and Security Ltd | 103,779 | 238 | 97,335 | 201 |
| UK Power Networks Services | 7,992,705 | 18,299 | 8,052,129 | 16,634 |
| | 478,344,444 | 1,095,155 | 488,080,435 | 1,008,258 |

The Bond Fund unit price at the year-end was £2.289468946 (2012 £2.065761877)

| | Alternative and Liability Driven Assets Fund | | | |
|------------------------|--|-----------|---------------------|-----------|
| | As at 31 March 2013 | | As at 31 March 2012 | |
| | Units | £'000s | Units | £'000s |
| Participating Employer | | | | |
| Public Sector Section | 1,586,053,536 | 1,978,971 | 1,363,810,214 | 1,535,954 |
| Tube Lines Limited | 44,551,618 | 55,588 | 40,082,832 | 45,142 |
| | 1,630,605,154 | 2,034,559 | 1,403,893,046 | 1,581,096 |

The Alternative Liability Driven Assets Fund unit price at the year-end was £1.247732734 (2012 £1.126222299)

| | 31 March 2013 £'000s | 31 March 2012 £'000s |
|--|-------------------------|-------------------------|
| Equity Fund | 3,677,613 | 3,369,609 |
| Bond Fund | 1,095,155 | 1,008,258 |
| Alternative and Liability Driven Assets Fund | 2,034,559 | 1,581,096 |
| Other (non unitised assets allocated to Public Sector) | 62,336 | 68,078 |
| Total Net Assets at end of year | 6,869,663 | 6,027,041 |

TfL Pension Fund Compliance Statement

1. Scheme Advisers

There are written agreements in place between the Trustee and each of the Scheme advisers listed on page 3 of this report and also with the Principal Employer.

2. Transfers

All transfer values paid to or received from other pension schemes were calculated using formulae agreed by the Scheme Actuary and in accordance with statutory regulations. No transfers were made at less than their cash equivalent.

3. Changes to the Fund's advisers

JP Morgan Investor Services replaced BNY Mellon Asset Servicing for investment performance monitoring services with effect from 1 January 2013.

4. Pension Tracing Service

To help members of pension schemes trace past pension rights, the Department for Work and Pensions (DWP) has set up the Pension Tracing Service. The Fund is registered with the Pension Tracing Service and the registration number is 10165351.

The Pension Tracing Service can be contacted at:

The Pension Service Tyneview Park Whitely Road Newcastle upon Tyne NE98 1BA Telephone 0845 6002 537

5. Complaints Procedure

In the event of a complaint from a member or beneficiary of the Scheme, every effort will be made to fully investigate and resolve it on an informal basis. In the event that a complaint cannot be satisfactorily resolved, the Fund has an Internal Disputes Resolution Procedure, a copy of which is available from the Secretary to the Trustee.

Should any complaint still remain unresolved after using this procedure, it may be referred to the Pensions Advisory Service and the Pensions Ombudsman as follows:

The Pensions Advisory Service (TPAS)

The Service was established to assist members of schemes in clarifying their expectations and rights with present or past Schemes. TPAS can the contacted at:

The Pensions Advisory Service
11 Belgrave Road
London SW1V 1RB
Telephone 0845 6012 923 (Calls charged at local rate)

Pensions Ombudsman

The Pensions Ombudsman was appointed to resolve issues and disputes that may arise between schemes and their members. The Ombudsman has powers similar to those of a County Court. The Ombudsman can be contacted at the same address as TPAS and has a separate telephone number:

Telephone 020 7630 2200

Scheme members should initially seek assistance through TPAS who, if unable to satisfactorily clarify matters, will refer appropriate cases to the Ombudsman.

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For further help or information

Please contact the Fund Office if you have any questions about this report. Contact details are shown below.

TfL Pension Fund 4th floor Wing over Station 55 Broadway London SW1H <u>0BD</u>

Telephone: 020 7918 3733

Email: helpdesk@tflpensionfund.co.uk Website: www.tflpensionfund.co.uk