



## PENSIONERS' EDITION

# CARRIAGES BRING A COOL TOUCH

Customers were in for a refreshing change when they found themselves on the first air-conditioned Tube train.

The first of 191 walk-through air-conditioned stock trains, which will eventually serve the whole sub-surface railway network, were launched by Mayor of London Boris Johnson at Wembley Park.

The trains will run from Wembley Park to Watford at first, and will be gradually introduced on the whole Metropolitan line by the end of 2011.

They will be rolled out to the Circle, District and Hammersmith & City lines over the next five years.

Richard Thomas (pictured), who retired as a train operator in July after 44 years' service, was invited to the launch.

"I wasn't going to miss this day," he said. "Being open plan has really made a difference to how spacious everything appears. It's unique."

Customer Robin Desborough said: "I feel privileged to be one of the first passengers to ride it. I didn't think I would be able to feel the air conditioning, but I can."



## BIGGER, BETTER AND GREENER

The new West Ham bus garage is setting the standard for green technology in the industry.

Housing 320 East London Bus Group buses, making it the biggest bus garage in the country, the site boasts a wind turbine that will generate 10 per cent of the garage's energy needs. Any excess energy will be put back into the national grid.

It has been built and designed

to save as much energy as possible, and is predicted to cut CO<sub>2</sub> emissions by 27 per cent compared to a building built with traditional materials.

Other key environmentally friendly features of the bus garage include a living green roof, rain water harvesting, and bus washing facilities designed to recycle 70 per cent of the water used.

## Pensioners' Forum update

A summary of minutes from the Pensioners' Forum meeting on 9 August 2010.

- Pensioner Liaison Manager Yvonne Kerchhoff reported that the number of Pensioner Liaison Representative (PLR) visits carried out to the beginning of August was 1,135, an increase on this time last year
- the pensioner representatives heard that the issues with the Staff Travel section on the Tfl Pension Fund website have been resolved, and it can now be found via a link called Staff Travel under the Member Self-Service section
- updated ATOC travel restrictions are now on the Staff Travel website – see above
- Head of Pension Fund Stephen Field stated that the copies of the Fund's Annual Review would be sent out towards the end of September to all pensioners and deferred members. If you should have received a copy and haven't, please contact the Pension Fund on 020 7918 3733.

### Come a-carolling

The annual Tfl Festival of Carols will take place at St Martin in the Fields Church, Trafalgar Square, on Wednesday 8 December 2010. It will start at 19.00, but please arrive early to ensure a seat. The service will again be led by London's Transport Choir, which includes many serving and retired staff. Admission is £2 by programme on the door, though people with special needs can make a reservation. The service is organised by the Transport Benevolent Fund – please contact them on 08450 100 500 with any questions.

### Lights, camera, Acton

The next open day at the London Transport Museum's Acton Depot is on 16-17 October. The depot houses more than 370,000 items. Tickets – available by calling 020 7565 7298 – are valid for both days and cost £10 adults, £8 senior citizens and £5 for Museum Friends. Children under 16 go free (but those under 12 must be accompanied by an adult). Nearest Tube is Acton Town, or buses E3, 70, 207, 266, 607 or H40.

### Upgrade updates

Find out which lines and stations are closed for upgrade work by logging on to [www.tfl.gov.uk/check](http://www.tfl.gov.uk/check) for the latest planned closures. If you don't have internet access, you can call 0843 222 1234, or textphone 020 7918 3015.

## Noticeboard

### Calling Hendon colleagues

All ex-Hendon bus depot colleagues are invited to the annual get-together at the Claddagh Ring, Hendon Burroughs from 14.00 on 6 November. Please contact G Power on 01425 273512, or just turn up on the day.

### Cardinals still going strong

The ageing LT Cardinals 3rd XI cricket team completed another annual tour in July. They clocked up 644 runs over their three games, but lost narrowly to Farncombe and Cuckfield, before a commanding victory over St Andrews. In this match, pensioners Dave Lord, Pete Corbett, Dave Field, Steve Bradley and Ian Keys provided the core of the team. The current side originates from the LT Admin sides of the 1960s and was later connected to the CRS Cardinals, who still play club league cricket in north-west London.

## PENSIONER LIAISON UPDATE

I am delighted to be able to welcome six new pensioner liaison representatives.

We still need reps in many places, such as Croydon, Ealing and Enfield, or you

could cover just part of a postcode area – you can choose how far and how many people you see, and if you wish to increase or decrease the number, it can be done

with just a phone call.

To find out more, please contact me on 0800 015 5074.

*Yvonne Kerchhoff*  
Pensioner Liaison Manager

## CONTACT DETAILS FOR PENSIONER ENQUIRIES

Tfl Pension Fund  
020 7918 3733

Staff Travel  
0800 015 5073

Pensioner Liaison  
0800 015 5074

Hospital Saturday Fund  
020 7928 6662

Hospital Savings Association  
01264 353211

Simply Health  
0800 072 6719

Transport Benevolent Fund  
08450 100 500

Transport Friendly Society  
020 7240 8886

Tax queries –  
HM Inspector of Taxes  
0845 300 3939 (quote ref 083/  
LT7 and your National Insurance  
number)

You can log on to the Tfl  
Pension Fund website at [www.tflpensionfund.co.uk](http://www.tflpensionfund.co.uk)

For story suggestions or  
questions about otm magazine  
only – call 020 7922 5670 or  
email [otm@abcomm.co.uk](mailto:otm@abcomm.co.uk)  
or write to otm pensioners'  
edition, 24-26 Great Suffolk  
Street, London SE1 0UE

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Moving memories: Elsie Davis was a clippie on the buses during the Blitz.



Reading about rehabilitation: Mayor Boris Johnson tours the exhibition.

# BLITZ REMEMBERED IN NEW EXHIBITION

A new exhibition at the London Transport Museum marks the 70th anniversary of the start of the London Blitz.

*Under Attack – London, Coventry and Dresden* is a joint project between the transport museums of the three cities, which were devastated by air bombing campaigns during the Second World War.

The mayors of the three cities came together to launch the exhibition in London, and talked about the project as a potent symbol of reconciliation and

future partnership.

Mayor of London Boris Johnson said: "This exhibition shows our community at its finest, and the unbroken spirit that Londoners and transport workers showed."

Elsie Davis, now 92, was a clippie on the buses during the war, joining when she was 21.

"This exhibition is very good, and I even recognise some of the people in the photos," she said.

"The advert for women to join as conductors brought back a lot of memories. I think other readers would certainly find the

exhibition interesting."

Bob Lawrence, Vice-Chair of the London Transport Old Comrades' Association, added: "I'm pleased that the exhibition represents the experiences of all three cities. You don't often get to hear the German side of it, but Dresden bore the brunt of the Allies' air bombing campaign. The displays are very moving and do justice to the role transport workers played."

The exhibition runs until 31 March 2011. Pensioners benefit from free entry to the Museum if you take your retired staff pass.

## New online discount just for you

Perfectly timed for your Christmas shopping, pensioners now enjoy a 10 per cent discount on all products purchased at the London Transport Museum online shop at [www.ltmuseumshop.co.uk](http://www.ltmuseumshop.co.uk)

As well as transport-related gifts, souvenirs, books, DVDs, collectors' models and homeware, there are more than 5,000 images in the online poster collection, and you can buy high quality reproductions of many of them.

### To claim your discount:

When you see the discount code on the 'Your Basket' page, please type in `rltmstaff`

You will have 10 per cent automatically deducted from your order.

We regret that no discount is available on postage, packing or shipping.

Special discounts are also available to pensioners at the museum shop in Covent Garden – just show your retired staff pass at the till.



Low carbon, high praise: London's hybrid buses are award-winners.

## HYBRID BUSES SCOOP GREEN AWARD

It's celebration time for London Buses, which won the inaugural Low Carbon Champion Award for Buses, recognising its commitment to reducing CO<sub>2</sub> emissions.

Judges from the Low Carbon Vehicle Partnership (LowCVP), which ran the awards, praised TfL's ground-breaking work in getting low carbon buses used nationally.

There are currently 56 environmentally friendly hybrid buses operating in London, with a further 56 entering service by the end of this year.

There will be 300 hybrid buses in service by 2012 and from then all new buses entering the fleet are expected to be hybrid. The New Bus for London, which will be delivered in 2012, will also be a hybrid bus.

# Fraud campaign needs your data

The Audit Commission has requested payroll and pensions information from the TfL Group, including the TfL Pension Fund (and other public bodies), as part of the National Fraud Initiative. Data will be collected from TfL Group in October 2010.

## What is the National Fraud Initiative (NFI)?

The NFI is the Audit Commission's data-matching exercise that takes data from a range of public bodies, analyses it and cross-checks it, to detect fraudulent and erroneous payments from the public purse.

We are required under Section 6 of the Audit Commission Act 1998 to participate in the NFI.

## What information will be given?

Where relevant, the following

data will be collected by the Audit Commission:

- employee reference number
- title or gender
- surname and forename
- home address
- date of birth
- date started pension
- date employment ended
- leaver indicator
- pensioner's widow indicator
- National Insurance number
- gross pay to date so far this year (October 2010)
- date last paid.

## What happens with our information?

The data we provide is cross-checked with data supplied by other public bodies to see if there are any anomalies that might indicate fraud. For example,

the data will show if someone is in receipt of a payment that only an unemployed person can claim, or in receipt of pension when other records indicate that the person is deceased.

## What if I don't want my details to be given? Aren't I protected by the Data Protection Act (DPA)?

It's a legal requirement, and this is allowed for by the DPA. The Audit Commission obviously needs to comply with the DPA in its use of the data.

Further information on the NFI process can be obtained on the Audit Commission's website at [www.audit-commission.gov.uk/nfi/pages/default.aspx](http://www.audit-commission.gov.uk/nfi/pages/default.aspx)

## MAKE A DATE FOR NEW CALENDARS

We received several enquiries from pensioners who didn't receive their TfL calendar or Christmas card last year.

If you have not received your Christmas 2010 card or your 2011 calendar by the end of the first week in January 2011, please contact Pensioner Liaison on 0800 015 5074. Please don't call before this date as it may be in the post!

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# JOHN HANDS OVER THE REINS

John Ingleton has been a stalwart of many LT and TfL pensioner organisations since the mid-1990s, but this year he said farewell to two of his duties.

Until May, John was the lead pensioners' representative at the quarterly Pensioners' Forum, a mantle he has handed over to Linda Arwood.

John has also stepped down from his role as Chair of London Transport Pensioners' Association (LTPA), which he held since shortly after the association was formed in 1997.

From 1995 until 2006, John was a Pension Fund Trustee, and he has also been a Pension Consultative Council (PCC) member.

"I'm getting near my sell-by date!" said John. "It's time to hand over to new people with new ideas."

John joined LT as a graduate trainee in 1957, and became the first (and last) personnel director of London Buses in 1981. Until he retired in 1993, he had

little involvement in pension matters.

"That changed when I was invited to join the LRT management team negotiating with trade unions and pensioners' representatives following a High Court judgment about ownership of the Pension Fund surplus," said John.

"My next assignment was on bus pensions post-privatisation. Then, in 1994, I was invited to fill a casual vacancy on the PCC and to represent pensioners at the newly formed Pensioners' Forum.

"I think it's so important for pensioners to have a voice. I'm really proud to have been involved with setting up the LTPA, and also with the official re-definition of the term 'dependant', which has benefited many people who previously wouldn't have received a pension."

John will continue his duties as a PLR and liaise informally with Yvonne Kerchhoff, Pensioner Liaison Manager.



Proud: John Ingleton has achieved a lot for pensioners.

Photo: TfL pensioner Doug Allaway

## PLR PROFILE



Enjoyable role: Alan Pettit.

## Role offers a lifeline

Pensioner Liaison Representative (PLR) Alan Pettit says his role offers a lifeline to retired employees in a remote area.

"The patch I cover in West Sussex is quite isolated, so it's nice to have contact with someone," said Alan. "I make sure I see all pensioners who would like a visit once a year, and they all have my number if they need anything."

Alan worked in risk management at LT for 13 years.

"I loved my job and the people I worked with. Being a PLR is a great way to keep in touch with the company and meet new people."

## TALKING TECHNICAL

In response to last issue's update on the new Victoria line trains, Dave Mastin wrote: "I was involved with the 67TS development and the signalling system for the automatic train.

"From 1965 to 1973, I worked in the Test and Development section of the Chief Signal Engineer's Department. I lost touch with the technical side of the signalling and communications aspects of the Underground. Are there any groups or technical societies that gather to discuss such interesting matters that are open to me?"

The answer is yes! The Signal and Electrical Engineers' Technical Society organises regular events on technical subjects and emerging technologies.

Speakers from within LU and outside give talks and take questions, and there are a couple of visits a year to developments across Britain, plus a Technical Society library at 55 Broadway.

Membership costs £20 (life) or £5 (annual). For more information, log on to [www.techsoc.org.uk](http://www.techsoc.org.uk), call 020 7038 5394 or write to Mr S Wilson, London Underground, 3rd Floor, Euston House, 24 Eversholt Street, London NW1 1AD.

### Seeking signalling staff

Reader Graham Bath also contacted otm to suggest an article about the Chief Signal Engineer's Department at Bollo Lane.

So it's over to you. Did you work in the department? What was your job? Do you have great memories to share or any glimpses into how the department used to work?

Email [otm@abcomm.co.uk](mailto:otm@abcomm.co.uk) or write to otm pensioners' edition, 24-26 Great Suffolk Street, London SE1 0UE.

## Fondly remembered

### **NIGEL BAILEY**

**26 October 2008, aged 66**

Nigel was a conductor at Peckham Garage. He joined LT in 1969 and retired on medical grounds in 1981.

### **KEN BRIAN BARNES**

**15 September 2009, aged 76**

Ken joined LT in 1958 as a driver at Riverside Garage (Hammersmith). He continued to work with LT for 34 years and was working as a bus inspector at Victoria before he was medically retired.

### **HAROLD FREDERICK COLE**

**31 August 2010, aged 89**

Harold started at Merton Garage as a conductor and was a Gold Badge inspector when he retired, with 38 years' service.

### **ALBERT (BERT) COOMBS**

**30 May 2010, aged 84**

Bert was a progress hand at Chiswick Works from 1947 to 1986.

### **TED LIGHT**

**18 August 2010, aged 92**

Ted spent his career in rolling stock engineering and was line engineer on the Metropolitan line when he retired.

### **JONATHAN MORRIS**

**24 April 2010, aged 70**

Jonathan worked as a bus driver at the Elmers End Garage, Beckenham, before it was closed. He took retirement on medical grounds in 1986 after 25 years' service.

### **RONALD MOWER**

**27 June 2010, aged 80**

Ronald was a bus mechanic at Battersea Garage for 44 years. He met his wife Mary while working there.

### **HARRY NORMAN**

**August 2010**

Harry worked in Railway Operating and was a senior manager overseeing new works before retiring.

### **WILLIAM (BILL) PERRYMAN**

**26 June 2010, aged 89**

Bill joined LT in 1955 at Walworth Garage as a conductor. He became a conductor instructor and finally a driver, retiring in 1985.

### **IAN RAMSEY**

**31 May 2010, aged 81**

Ian retired from LT as claims and insurance manager.

### **VIOLET IRENE SIMPSON**

**8 August 2010, aged 97**

Violet worked for LT for more than 40 years in Accounts. Her last name changed to Hincey when she married for the first time at 72.

### **DOUGLAS WHIFFEN**

**29 June 2010, aged 94**

Douglas began working for the Metropolitan Railway in 1930 at 14. He received a long service award for 46 years' service when he retired in 1976. For most of his career he worked in the Claims department.

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OTM10/10

# FREQUENTLY ASKED QUESTIONS

This issue, we feature a selection of the most frequently asked questions to Pensioner Liaison and Staff Travel – it might save a call!

## PENSIONER LIAISON

**Q: In the last issue of otm, you mentioned that pensioners living in the UK receive birthday hampers, but I've never had one. Why not?**

**A:** Many of you contacted us about this Q&A in the last issue. Only UK-resident pensioners aged 90 or over receive hampers. If you have any questions about birthday hampers, please call Pensioner Liaison on 0800 015 5074.

## STAFF TRAVEL

**Q: When I call Staff Travel, what information do I need to provide?**

**A:** You need to have your Retired Number to hand, which is quoted on your photocard or PTAC, and you will be asked to confirm your name and address. It would also help if you have your current travel facilities information with you, unless you are reporting it lost or stolen.

**Q: Can a nominee or dependant phone direct to Staff Travel?**

**A:** No, it must be the retired member of staff, unless you are a widow/widower of an ex-employee receiving travel facilities through Staff Travel.

# Have Your Say



Thank you to everyone who has sent us a letter. We do read them all, but due to limited space we are only able to publish a selection each time. If you would like to write to us or raise an issue, send your letters to: otm pensioners' letters, AB Publishing, 24-26 Great Suffolk Street, London SE1 0UE or email [otm@abcomm.co.uk](mailto:otm@abcomm.co.uk) marking your email otm pensioners' edition. We look forward to hearing from you.

### Take a break

I have just come back from holiday in Scotland – Montrose, Forfar. When I got a bus, I asked the driver if I could use my pass. "Sorry madam," he said. "You can only use it in England."

A friend has just come back from Edinburgh, and she told me she used her pass.

Would you please be kind enough to clarify this for me?

*Mrs B Reeve*

Dear Mrs Reeve,  
Having checked, you do not hold any travel facilities through us at Staff Travel. Therefore,

I think you are talking about the Freedom passes obtained through the local authorities.

In that case, your bus driver was quite right.

On the directgov website (the government website at [www.direct.gov.uk](http://www.direct.gov.uk)), the 'Free bus travel and concessions' page does state that 'eligible older and disabled people are entitled to free off-peak travel on local buses anywhere in England'.

*Elaine Horwood,  
Staff Travel Business  
Support Manager*

## Search for Bill's buddies

Reader Richard Weedon would like to track down anyone who worked with his late grandfather William (Bill) Bradbery. Bill worked as a bus driver between 1940 and the early 1950s, and Richard thinks he worked at Nunhead garage and his conductor was Doris Harper.

Can you help? Please email [richweedon@hotmail.com](mailto:richweedon@hotmail.com) or write to us at otm at the address at the top of the page.



## IT'S SUBSCRIPTION TIME FOR STAFF EDITION

Would you like to receive the staff version of otm?

The 24-page monthly magazine is available to retired employees for £12 for the issues from November 2010 to October 2011. Please note the staff version only contains articles about London Underground, not other TfL modes.

Please fill in your details and send with a cheque or postal order (not cash or credit cards) for £12 payable to London Underground to: otm subscriptions, Employee Communications, London Underground, 5th Floor, East Wing, 55 Broadway, London SW1H 0BD.

Please note – your applications must reach us by 5 November 2010

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